



GOLDEN GATE TRANSIT GUIDE

SEPTEMBER 10, 2023 - JANUARY 13, 2024



Welcome

Welcome to Golden Gate Transit Bus and Ferry System!

Golden Gate Transit has been operating bus and ferry service since 1970 as a service of the Golden Gate Bridge, Highway and Transportation District (District), which also maintains and operates the Golden Gate Bridge. Golden Gate Transit is subsidized by toll revenues from the Golden Gate Bridge, by collection of fares, and to the extent available, federal and state grants. The District does not have authority to levy a tax.

What's New

- Route 580 schedules changed significantly to improve connections with BART at El Cerrito del Norte. See pages 20-21.
- Route 114 resumes service to Spencer Avenue Park & Ride. See page 14.
- Golden Gate Transit and Golden Gate Ferry will operate weekend/ holiday service on some upcoming holidays. See page 28.

Security Notice

Unattended items on buses, ferries or at terminals may be subject to immediate disposal. Golden Gate Bus and Golden Gate Ferry are not responsible for items left in terminals, aboard ferry vessels or buses.

In Case of Emergency

If an emergency occurs, GGT works closely with Bay Area media to provide up-to-date service information. Tune radios to local news stations KCBS (740 AM) or KGO (810 AM). Bus operators may be authorized to announce the status of GGT operations.

CUSTOMER SERVICE/TRIP PLANNING

Phone: **511** (toll free) **711** (TDD) Say "Golden Gate Transit," then "operator" to bypass recorded messages Contactos de Información en español 415/455-2000 email: customerservice@goldengate.org

ONLINE COMMENT FORM

goldengate.org/contact

Published by: Golden Gate Bridge, Highway and Transportation District Box 9000, Presidio Station San Francisco, CA 94129



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Customer Service and Trip Planning

Visit the Customer Service Center at the San Rafael Transit Center on Platform D (850 Tamalpais Ave).

Or call toll-free 511/711 (TDD).

Say "Golden Gate Transit," then "operator" to bypass recorded messages.

Monday-Friday 7am - 6pm. Closed weekends. For assistance in other languages, call 415/455-2000.

ALL INFORMATION IS SUBJECT TO CHANGE





Customer Tips for Riding GGT

Before Arriving at the Bus Stop

- Plan to arrive at the bus stop at least five minutes before scheduled departure time.
- Schedule times may be impacted by traffic conditions.
 Download Transit app for real-time arrivals.
- Bus pad times are approximate. Due to varying traffic conditions, buses may serve bus pads earlier or later than times shown in schedule.
- For northbound Commute routes, times in Marin & Sonoma counties are approximate and are dependent on traffic.

At the Bus Stop

- When waiting at your stop, stay at least three feet from the curb. Standing near the curb can be dangerous.
- Check Transit app for real-time GGT information.
- As the bus approaches, signal the driver of the bus you wish to board.
- Wait for the bus to come to a complete stop before approaching the front door to board.
- Never touch a moving bus. Stay away from the wheels of the bus.
- Do not run after a departing bus. Once the bus has left the curb/stop, drivers are prohibited from opening the doors and boarding passengers.
- Due to limited bus stop access, buses cannot hold for connections in San Francisco.
- Never use your hand, umbrella, briefcase or any object to try to reopen the doors if they are closing. They will not reopen and you could be injured.
- Have your fare, Clipper card, or transfer ready before boarding the bus. If paying with Clipper, be prepared to pay the cash equivalent if your card does not work.

On the Bus

- When you board, tell the driver where you are going so you are charged the correct fare. Full fare must be paid upon boarding. Fare is based on point of origin and final destination. Marin Transit passes are only accepted on trips that begin and end in Marin County. Transfers are only issued when you pay your fare.
- If you have questions, ask them when boarding. Avoid unnecessary conversation with the driver.
- Move quickly to an empty seat and remain seated while the bus is moving. If the bus is full, you may stand, but you should hold on at all times.

- It is not safe to put your hand, arm, head or any part of your body through an open bus window.
- No eating, drinking, or smoking (including e-cigarettes) on board.
- Shoes and shirts must be worn while riding the bus.
- The driver may dim or turn off certain lights to minimize the reflection on the windshield.
- Use of cellular phones or other electronic equipment is allowed as long as it does not disturb others. Keep it short, keep it down, keep it quiet, keep it off!
- Use earbuds if you must use audio equipment, but be aware of your neighbors and keep the volume low.
- All GGT buses are equipped with WiFi. Please do not ask bus operators for assistance with WiFi.
- Fold up baby strollers and hold the child in your lap.
- Your belongings must fit in the overhead rack (maximum 29" L x 12" W x 6" H), under a seat (maximum 18" L x 13" W x 7" H), or on your lap. For safety reasons, you must not block open seats or aisles with your personal belongings. Please take all of your belongings, including newspapers, when you exit.
- Use caution when reclining your seat and make sure there is adequate room for the person behind you.
- Do not use perfume, nail polish, or other scented products while on the bus.
- While riding, be prepared. Buses can make sudden stops.

Getting off the Bus

- When the bus gets close to your stop, push the signal button/strip or pull the cord to alert the driver.
- Stay in your seat until the bus comes to a complete stop.
- If using Clipper, be sure to "tag" off as you exit the bus so the correct fare is deducted. Wait for the bus to come to a complete stop before tagging off.
- When you get off the bus, do not cross in front of it.
- Take all belongings with you.
- If you need to remove a bicycle when you exit, please tell the driver prior to leaving the bus.

Assault or Battery upon a Bus Operator is a Crime

Violators will be prosecuted to the fullest extent of the law. The penalty for this crime is a fine of \$10,000 and imprisonment of up to 3 years. If you have information about such a crime, please call toll-free **511** (say "Golden Gate Transit," then "operator") or visit **goldengate.org/contact**.





Destinations

Destinations	
Location	Routes
Angel Island	Angel Island Ferry
Canal	130*, 580
Corte Madera	130, 132, 150
Cotati	101*
El Cerrito del Norte BART	580
Greenbrae	130, 132, 150
Golden Gate Bridge Toll Plaza	101, 114, 130, 132, 150, 154, 172
GG Bridge Vista Point	130
Ignacio	154
Larkspur	132, Larkspur Ferry
Manzanita Park & Ride	114, 132*, 150
Marin City	114, 130, 150
Marin Civic Center	154
Marinwood	154
Mill Valley	114
Northgate Mall	154
Novato	101*, 154
Petaluma	101*, 172
Point Richmond	580
Richmond	580
Rohnert Park	101*, 172
San Anselmo	132*
San Francisco Civic Center	101, 130, 150
San Francisco Financial District	114, 132, 154, 172 Ferries: Angel Island, Larkspur, Sausalito, Tiburon
SF Fisherman's Wharf	114, 132, 154, 172
San Quentin Village	580
San Rafael	101, 130, 132, 150, 580
Santa Rosa	101*, 172
Sausalito	130, Sausalito Ferry
Smith Ranch Park & Ride	154
Strawberry	130, 132, 150
Tam Junction	114
Terra Linda	154
Tiburon	Tiburon Ferry
	•

Location	Routes
Town Center Corte Madera	130, 132, 150
Village at Corte Madera	130, 132, 150
Vintage Oaks	154

^{*}Not all trips serve this location - check timetables.

For local service within Marin County, visit **marintransit.org** or pick up the *Marin Transit Rider's Guide* on the bus.

REAL-TIME ARRIVALS & ALERTS AT YOUR FINGERTIPS

•

TRANSIT APP

- Transit app displays nearby transit options.Real-time departures are indicated by a pulsing wave in the upper right corner
- Tap a route to see more information



ONLINE

• Visit **goldengate.org** for trip planning, real-time arrival updates, fares, alerts, and transit schedules







FOR SINGLE ROUTE:
GGT+ bus stop ID + route #
Example text:

Stop ID Route #
GGT_41209_101
Space Space



VOICE

• Dial 511, say "Golden Gate Transit," then "departure times"

• Or 711 TDD&





TWITTER

 Keep up-to-date with alerts by following us on Twitter @GoldenGateBus

goldengate.org



Major Transfer/Connection Points, Park & Ride Lots, and Bus Pads

Park & Ride (P&R) lots are free, convenient locations to park your car and board buses or carpools. Bus pads are bus stops near freeway interchanges on Highway 101.

	•	_	_	•	
Location		Othe	r Ageı	ncies	GGT Routes

Sonoma County		
Santa Rosa		
GGT P&R ID #40949 Piner Rd & Industrial Dr	Santa Rosa CityBus	101*, 172
Santa Rosa Transit Mall ID #42126 2nd St & Santa Rosa Ave	Mendocino Transit Santa Rosa CityBus Sonoma Co. Transit	101*, 172
Veterans Building P&R ID #40969 Maple Ave at Brookwood Ave	Santa Rosa CityBus	172

Rohnert Park		
Rohnert Park P&R	Sonoma Co. Transit	101*, 172
south ID #42119/#42121 north ID #42039 Hwy 101 at RP Expressway		
Rohnert Park	Sonoma Co. Transit	101*
south ID #40889 north ID #40890		
RP Expressway & Commerce Bi	lvd	

Cotati		
Cotati P&R	Sonoma Co.Transit	101*
south ID #40915 north ID #40912		
W. Sierra & Old Redwoo	od Hwy	

Petaluma		
Copeland Street Transit Mall ID #41209 Copeland & E Washington Streets	Amtrak Bus Petaluma Transit SMART Sonoma Co. Transit	101*, 172 north
Petaluma Fairgrounds P&R south ID #41207 north ID #41208 E Washington & Johnson Streets	Sonoma Co. Transit	101*, 172
Petaluma Blvd S P&R south ID #42120		101*, 172

Location	Other Agencies	GGT Routes
Marin County		
Novato		
Novato Hub south ID #40696 north ID #40697 Redwood & Grant	Marin Transit	101*
Atherton Ave P&R south ID #41045 north ID #41044 at Hwy 101	Marin Transit	154
DeLong Bus Pad south ID #41099 north ID #41098 on Hwy 101 at DeLong Ave	Marin Transit	101*
Rowland P&R ID #42211 Rowland Blvd at Hwy 101	Marin Transit	154
Ignacio		
Ignacio south ID #42114 north ID #40746 Enfrente & Salvatore (southbound) Bus Pad (northbound)	Marin Transit	154
Alameda del Prado P&R south ID #40773 north ID #42011 Alameda del Prado at Hwy 101	Marin Transit	154

Marinwood		
Marinwood Bus Pad	Marin Transit	15
south ID #42113 north ID #42032 on Hwy 101 at Miller Creek Rd		

Terra Linda		
Lucas Valley Bus Pad/ Smith Ranch P&R south ID #40606 north ID #40607 Smith Ranch Rd at Hwy 101	Marin Airporter Marin Transit	154
Terra Linda Bus Pad south ID #42112 north ID #42027 on Hwy 101 at Freitas Pkwy	Marin Transit	154
San Anselmo		

San Anseimo		
San Anselmo Hub	Marin Transit	132*
ID #40484 Center & Sir Francis Drake		
Dhid		

^{*}Not all trips serve this location - check timetables.

north ID #42036 Petaluma Blvd S & Landing Way

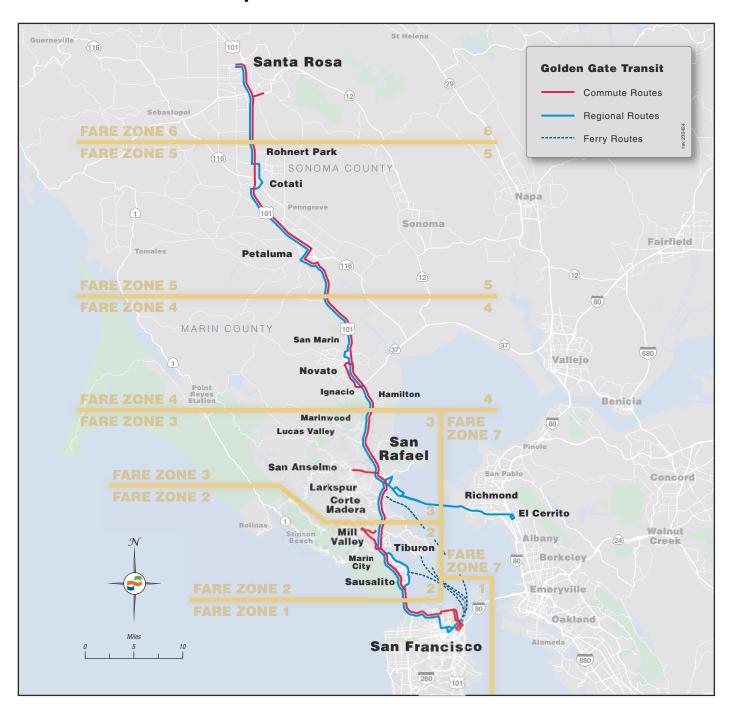




Location	Other Agencies	GGT Routes	Location	Other Agencies	GGT Routes
N San Pedro Bus Pad south ID #40581 north ID #40582	Marin Transit	154	Sausalito Ferry Landing south ID #40101 north ID#40102 Bridgeway & Bay Streets	Blue & Gold Ferry Golden Gate Ferry Marin Transit	130
on Hwy 101 at N San Pedro Rd	!		San Francisco		
San Rafael Transit Cente south ID #44002 north ID #44001 east ID #44003 3rd St & Hetherton St (P&R)	r Greyhound Marin Transit SMART Sonoma County Airport Express	101, 130, 132, 150, 580	Golden Gate Bridge south ID #40037 north ID #40038 Toll Plaza	Muni Muni	101, 114, 130, 132, 150, 154, 172
Larkspur	1 1	_	Richardson Ave at Francisco/Lyon St	Muni	101, 114, 130, 132, 150, 154,
Larkspur Ferry Terminal ID #42055	Marin Transit	Larkspur Ferry, 132*	south ID #40035 north ID #40036	BART	172
Lucky Drive Bus Pad south ID #40267 north ID #40268 on Hwy 101 at Lucky Dr	Marin Transit	130, 132, 150	Civic Center BART Station south ID #40083 north ID #40019 Hyde & Grove Streets (south) 7th & Market Streets (north)	Muni	101, 130, 130
Corte Madera			Embarcadero BART	BART	Angel Island,
Paradise/Tamalpais Bus Pad south ID #40295 north ID #40296 on Hwy 101 at Paradise Dr	Marin Transit	130, 132, 150	Station south ID #40053 north ID #40069 Battery & Pine Streets	Muni Presidio Go Shuttle SamTrans	Larkspur, Sausalito & Tiburon ferries, 114, 132, 154, 172
Mill Valley		_	SF Ferry Building	Muni	Angel Island,
Tiburon Wye Bus Pad south ID #40164 north ID #40170 on Hwy 101 at E Blithedale	Marin Transit	130, 132, 150	Embarcadero & Market St	Prop SF SF Bay Ferry SolTrans	Larkspur, Sausalito & Tiburon ferries
Seminary Dr P&R south ID #40187 north ID #40188	Marin Airporter Marin Transit	130, 132, 150	Salesforce Transit Center ID #42206 on street at Mission & 1st Streets	Amtrak Bus Muni SamTrans	101, 114, 130, 132, 150, 154, 172
Seminary Dr at Hwy 101			Salesforce Transit Center		101, 130, 150
Manzanita P&R ID #40162 Shoreline Hwy 1 at Hwy 101	Marin Airporter Marin Transit	114, 132*, 150	ID #40003 bus plaza Bay A at Mission & Fremont Streets	Greyhound Muni WestCAT	
Pohono St P&R ID #40169 Shoreline Hwy 1 at Pohono St	Marin Transit	114, 132, 150	Contra Costa Count	ty	
Marin City			Point Richmond	AC Transit	580
Marin City Hub	Marin Transit	114, 130, 150	ID #42159 Tewksbury & Castro St		
south ID #44113 north ID #40113 Donahue St & Terners Dr	Marin Transit	111, 130, 130	El Cerrito del Norte BART Station ID #42183	AC Transit BART SolTrans	580
Sausalito			Cutting Blvd & San Pablo Ave	VINE (Napa) WestCAT	
Spencer Ave P&R south ID #40110 north ID #40111 at Hwy 101	Marin Airporter	101, 114, 132, 150	*Not all trips serve this lo		bles.



Fare Zone/Service Area Map



Fares - Bus

Fares Subject to Change

To determine your fare, use the fare tables below. Select the correct table, then find the fare zones where your trip begins and ends. For example, if you are a cash-paying adult starting in Zone 1 and you wish to travel to Zone 4, refer to the "Adult Cash Fare" table and find Zone "1" in the top row, then follow that column down until you are in the row labeled Zone "4" at the left. Your cash fare in this case would be \$9.50. Note: East Bay fares will change on January 1, 2024. Visit goldengate.org for current fares.

Adult Cash Fare

	San Francisco			Sonoma County	East Bay ⁺
Fare Zone	1	2 & 3	4	5 & 6	7
1	\$5.25	\$8.25	\$9.50	\$14.25	\$3.50
2 & 3	\$8.25	\$2	.00	\$9.50	\$7.00
4	\$9.50	Ψ2	.00	\$7.75	\$7.00
5 & 6	\$14.25	\$9.50	\$7.75	\$3.00	\$13.00
7	\$3.50	\$7.00	\$7.00	\$13.00	\$2.00

⁺East Bay fares will change on 1/1/2024. See goldengate.org.

Adult Clipper® Fare

	San Francisco	Ma Cou	irin inty	Sonoma County	East Bay ⁺
Fare Zone	1	2 & 3	4	5 & 6	7
1	\$4.20	\$6.60	\$7.60	\$11.40	\$3.50
2 & 3	\$6.60	\$1.	80	\$7.60	\$5.60
4	\$7.60	φ1.	.60	\$6.20	\$5.60
5 & 6	\$11.40	\$7.60	\$6.20	\$2.40	\$10.40
7	\$3.50	\$5.60	\$5.60	\$10.40	\$2.00

⁺East Bay fares will change on 1/1/2024. See goldengate.org.

Youth (5-18), Seniors (65+), Disabled, Medicare, and Clipper START Fare

	San Francisco	Ma Cou		Sonoma County	East Bay ⁺
Fare Zone	1	2 & 3	4	5 & 6	7
1	\$2.50	\$4.00	\$4.75	\$7.00	\$1.75*
2 & 3	\$4.00	\$1.	00	\$4.75	\$3.50
4	\$4.75	ψ1.	.00	\$3.75	\$3.50
5 & 6	\$7.00	\$4.75	\$3.75	\$1.50	\$6.50
7	\$1.75*	\$3.50	\$3.50	\$6.50	\$1.00**

^{* \$3.50} for Clipper START **\$2.00 for Clipper START

Fares are determined by zones (see the Fare Zone/Service Area Map, on left) and vary according to trip length and number of zones crossed. If using Clipper, remember to tag off when leaving the bus so the appropriate fare is charged. If paying with cash, please advise the bus driver of your final destination when you board. If your change exceeds \$1, the farebox will issue a "change card" valid for future rides on Golden Gate Transit.

Change cards are non-refundable and are not exchangeable.

Children four and under ride free (limit of two children per adult). See page 27 for rules about using transfers for round-trip travel. See map at left or on back cover for fare zones.

Fares - Ferry

One-way Fares	Larkspur	Sausalito	Tiburon	Angel Island
Adult Single Ride Fare	\$14.00	\$14.00	\$14.00	\$15.50
Adult Clipper Fare	\$8.75	\$7.75	\$7.75	\$9.25
Youth (5-18), Seniors (65+), Disabled, and Medicare	\$7.00	\$7.00	\$7.00	\$8.00
Clipper START	\$4.40	\$3.90	\$3.90	\$5.40
Children 4 and under (limit 2 per full-fare adult)	Free	Free	Free	Free

Fares are for one-way travel only.

Clipper on a smart phone is the recommended fare payment option for ferry customers. See page 27 for details. Purchase single-ride ferry tickets at vending machines in the Larkspur, Sausalito, and San Francisco ferry terminals. For information on group fares (20+ passengers), call 415/455-2000. For travel to Angel Island, purchase round-trip tickets to Tiburon/Angel Island. Tickets cannot be purchased on Angel Island or in Tiburon.

Discounts, Transfers, Passes, Clipper®

Learn more about discount eligibility on page 26. Transfers are available between Golden Gate Bus and Ferry to/from other systems. See pages 27-28 for details.

Marin County school-based Youth Passes and College of Marin Passes are NOT accepted on Golden Gate Transit.

Clipper is a discounted fare-payment method that is accepted by all Bay Area transit agencies. Electronic cash ("ecash") is stored on a smart card or in a phone's mobile wallet. Customers "tag" the card or phone when boarding to pay their fare. Clipper customers receive discounted fares, and transfers are automatically tracked. See page 27 for more information.

⁺East Bay fares will change on 1/1/2024. See goldengate.org.

Servicios de Traducción Bilingüe

Para servicios de traducción bilingüe en español, llame al **415/455-2000** lunes a viernes desde 7:00 am a 6:00 pm (excepto los días festivos).

Tarifas de Autobuses

Las tarifas están determinadas por zonas (ver las Tarifas por Zona/Mapa de Servicios por Área en la página 6 o en la cubierta posterior del Mapa de Sistema) y varían según el largo del trayecto y el número de zonas transcurridas. Por lo tanto, por favor avise al conductor de su destino final al momento de abordar y tenga el monto exacto de la tarifa a mano.

Para determinar su tarifa, use la Tabla de Tarifas en la página 7. Primero seleccione la Tabla de Tarifa apropiada (por ejemplo: Adulto, Joven/Tercera Edad/Persona con incapacidades/Clipper START); luego encuentre la Zona de Tarifa donde su viaje comienza y termina. Por ejemplo, si usted es un adulto y se encuentra en la Zona 1 y desea viajar a la Zona 4, use como referencia la tabla de tarifa de "Adult" y busque la Zona número "1" en la fila superior, luego siga esa columna hacia abajo hasta que esté en la fila marcada Zona "4" a la izquierda. Su tarifa en este caso sería \$9.50.

Tarifas con Descuentos

Los adultos reciben un 20% de descuento con la compra de Clipper (tarjeta de descuento o aplicación móvil). Los Descuentos no pueden ser utilizadas para pases grupales o para pagos de estudiantes, personas de la tercera edad o tarifas de descuento para personas con incapacidades descrito más adelante.

Las **Personas de la Tercera Edad, de 65 años o más**, que tengan Tarjeta de Descuento Regional de Conexión de Transito (RTC), tarjeta de identificación para personas de la tercera edad de otro servicio de tránsito de California o tarjeta de Medicare, reciben un 50% de descuento de la tarifa en efectivo de adulto, al pagar en efectivo.

Las **Personas con incapacidades** que tengan Tarjeta de Pancarta de Identificación de Persona con incapacidades del Departamento de Vehículos Motorizados, Tarjeta de Descuento Regional de Conexión de Transito (RTC), tarjeta de Medicare o tarjeta de identificación para personas con incapacidades de otro servicio de tránsito, reciben 50% de descuento de la tarifa en efectivo de adultos si el pago es en efectivo.

Los **jóvenes entre 5-18 años** de edad reciben 50% de descuento de la tarifa en efectivo de adultos. El conductor puede solicitar evidencia de edad.

Los **Niños** de 4 años de edad y menores, viajan gratuitamente cuando son acompañados por un adulto (limite de dos niños por adulto).

Clipper START brinda descuentos en las tarifas de transporte para viajes sencillos destinados a las personas de bahos ingresos. Los participantes elegibles reciben 50% de descuento de la tarifa en efectivo de adultos para Golden Gate Transit y Golden Gate Ferry. Para más información, llame al 855.614.9149 o visite el sitio clipperstartcard.com.

Objetos Perdidos

Llame al **415/455-2000** desde las 7:00 am a las 6:00 pm de lunes a viernes (excepto los días festivos).

Nueva Guía de Viajero

Para una copia gratuita de la Nueva Guía de Viajero bilingüe llamando al **415/455-2000** o enviando un e-mail a **contact@goldengate.org**.

Comentarios sobre los Servicios

Llame al **415/455-2000** desde las 7:00 am a las 6:00 pm de lunes a viernes (excepto los días festivos). Escriba a Customer Relations, 850 Tamalpais Ave., San Rafael, CA 94901.

Política antidiscriminatoria de Golden Gate

El Distrito está comprometido a garantizar que ninguna persona (en base a raza, color, o nacionalidad de origen), será excluida de la participación, se le negarán los beneficios de, o se verá sujeta a discriminación bajo su programa de servicios de transporte. Toda persona que crea que ha sido discriminada puede presentar una queja conforme al Título VI. Para más información o para presentar una queja, llame al 511 y diga "Golden Gate Transit" o contacte directamente a los Servicios al Cliente al 415/455-2000 o visite el sitio goldengate.org/contact para obtener un Formulario de queja conforme al Título VI.

Golden Gate Bridge District

The Golden Gate Bridge and Highway District (District) was formed in 1928 to construct the Golden Gate Bridge. The District includes San Francisco, Marin, Sonoma, Del Norte, most of Napa, and part of Mendocino counties. The Bridge was built with funding from \$35 million of general obligation bonds, approved by a vote of the District counties' residents and backed by the value of their property.

Opened to traffic on May 28, 1937, the Golden Gate Bridge became a vital artery between San Francisco and the counties to the north. Traffic grew by a million vehicles a year.

In 1969, the California State Legislature authorized the District to develop a mass transportation system between San Francisco and the counties in the Golden Gate corridor to ease traffic congestion and accommodate future travel growth. At this time "Transportation" was added to the District name. Golden Gate Transit is a direct result of that effort.

To keep fares competitive with the cost of auto travel, the bus and ferry transit system is subsidized by Golden Gate Bridge tolls and State Transportation Development Act funds. The District has no taxing authority.

The District is an Equal Opportunity Employer.

District Board of Directors

Subject to change.

San Francisco County: Annemarie Conroy, Matt Dorsey, Joel Engardio, Dick Grosboll, Sabrina Hernández, Bert Hill, Ahsha Safaí, Catherine Stefani, Michael Thériault

Marin County: Patty Garbarino, Stephanie Moulton-Peters, Dennis Rodoni, Holli Thier

Sonoma County: Gerard Giudice, David A. Rabbitt, Chris Snyder

Del Norte County: Gerald D. Cochran Mendocino County: James Mastin Napa County: Barbara L. Pahre

Receive Alerts about Service Impacts

Register at goldengate.org/alertsignup

Comment on Bus and Ferry Services

Online: goldengate.org/contact

Call: Request comment form by calling toll-free 511 (say "Golden Gate Transit," then "operator") or 711 (TDD)

Other Languages: call 415/455-2000

In Person: Visit the Customer Service Center on Platform D at the San Rafael Transit Center M-F 7 am-6 pm

CLOSED weekends and some holidays

Write: Customer Relations, 850 Tamalpais Ave.,

San Rafael, CA 94901-5381

Golden Gate's Non-Discrimination Policy

The District is committed to ensuring that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its program of <u>transit services delivery</u>. Any person who believes he or she has been discriminated against may file a Title VI complaint.

The District does not discriminate against individuals with disabilities in the provision of transportation services and is committed to ensuring that no person, solely by reason of his or her disability, is excluded from participation in, is denied benefits of, or is subjected to discrimination under any District programs or activities.

For more information or to file a complaint, call **511** and say "Golden Gate Transit," contact Customer Relations directly at **415/455-2000**, or visit **goldengate.org/contact** to obtain a Title VI Complaint Form or Reasonable Modification Request/Complaint Form.

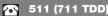
Customer Service and Trip Planning

Visit the Customer Service Center at the San Rafael Transit Center on Platform D (850 Tamalpais Ave).

Or call toll-free **511**/711 (TDD).

Say "Golden Gate Transit," then "operator" to bypass recorded messages.

Monday-Friday 7am - 6pm. Closed weekends. For assistance in other languages, call **415/455-2000**.



Golden Gate Ferry Schedules

For the latest ferry schedules, visit **goldengate.org/ferry** or scan the QR code:

General Information

Service Description/Days of Service

Golden Gate Ferry (GGF) operates daily service between Marin County (Angel Island/Larkspur/Sausalito/Tiburon) and San Francisco. **There is no ferry service on Thanksgiving, Christmas, or New Year's days.** Service may be reduced on some holidays.

See page 28 for the Holiday Service calendar.

Tideline Marine Group provides late-night ferry service between Tiburon and San Francisco. Visit **tidelinetickets.com** for details.

Bus Service to/from Ferry Terminals

Larkspur: Refer to Route 132 (page 16), Marin Transit (marintransit.org), and SMART (sonomamarintrain.org) schedules for buses/trains to and from Larkspur Ferry.

Sausalito: Refer to Route 130 (pages 14-15) and Marin Transit (**marintransit.org**) for buses to and from Sausalito Ferry.

Tiburon: Refer to Marin Transit (**marintransit.org**) for buses to and from Tiburon Ferry.

Parking at Ferry Terminals

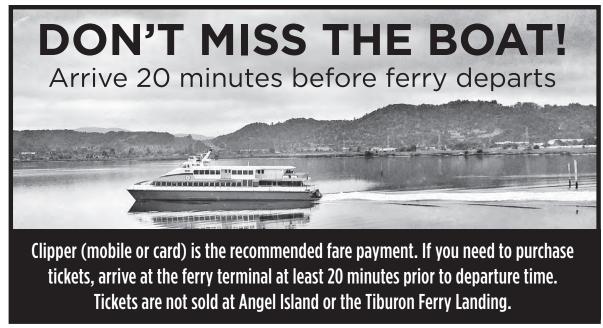
Larkspur: Parking at Larkspur Ferry Terminal is \$2 (weekdays 5:00 am - 1:00 pm) and \$20 for a monthly permit. Daily parking fees are paid using Parkmobile (**parkmobile.com**). Parking on weekdays after 1 pm and on weekends is free. No long-term parking is allowed. Details at **goldengate.org**.

Sausalito: Public parking lots (fee required) are located near the Sausalito Ferry Landing. Details and rates at **sausalito.gov.**

Tiburon: Public parking lots (fee required) are located near the Tiburon Ferry Landing. Details and rates at **tiburonchamber.org.**

Ferry Service Advisory

We are acutely aware of maintaining an "on time" schedule and strive to ensure this occurs regularly. Please help in this effort by gathering your belongings and preparing to disembark as soon as you hear the three-minute arrival announcement. Please disembark the ferry safely and promptly. Take all personal belongings with you. **Unattended items are subject to immediate disposal.**



Reading GGT Schedules

Step 1: Look at the fold-out Bus & Ferry System Map inside the back cover to determine which bus routes serve your travel needs.

Step 2: GGT has nearly 300 bus stops. Not all stops are shown in the timetables, but they are all shown on the map. Use the fold-out map on the back cover to identify the stops to use on your route. Consult the appropriate timetable in this Transit Guide to find the schedule for your route number and bus stop.

Step 3: Learn how to use timetables with the example below.

Days of service and route type (Commute, Regional, etc.).

Not all routes operate daily.

Timetables for different directions and days of travel for a given route may be on different pages

Receive Alerts about Service Impacts

Register at goldengate.org/alertsignup

Comment on Bus and Ferry Services

Online: goldengate.org/contact

Call: Request comment form by calling toll-free 511 (say "Golden Gate Transit," then "operator") or 711 (TDD)

Other Languages: call 415/455-2000

In Person: Visit the Customer Service Center on Platform D at the San Rafael Transit Center M-F 7 am-6 pm

CLOSED weekends and some holidays

Write: Customer Relations, 850 Tamalpais Ave., San Rafael, CA 94901-5381

Route number. ~

Final destination and direction of travel. Cities and neighborhoods served.

Major stops served. If your stop is not listed, consult the fold-out map at the back of this guide to determine which scheduled stops your stop falls between, and you can estimate the approximate departure time for your stop.

Arrival/departure times at specific stops. Unless noted, times listed are departure times.

Light type indicates am times.

Bold type indicates pm times.

Dashes indicate that a given stop is not served.

Rider Alerts. Check rider alerts for important information regarding the route.

For further trip-planning assistance, call toll-free 511 and say "Golden Gate Transit," then "operator."



Due to construction in San Francisco, delays may occur and bus stops on Van Ness Ave may

See Routes 130 and 150, and marintransit.org for

OCCI

See

Rider

temporarily relocate.

MON - FRI EXCEPT HOLIDAYS

REGIONAL BUS ROUTE

San Francisco Southbound

Santa Rosa — Rohnert Park — Cotati — Petaluma — Novato — San Rafael — San Francisco

Santa Rosa GGT		SR Transit Mall	(2nd & B)	Rohnert Park	RP Expwy)	Cotati Hub	(W Sierra & La Plaza)	Petaluma			(Redwood & Grant)	Arrive San Rafael	(3rd & Hetherton)	Leave San Rafael	(3rd & Hetherton)	Spencer Ave	Bus Pad*	Golden Gate Bridge Toll Plaza		Golden Gate & Polk)	Salesforce	(Mission & Fremont)
3	52	4	00	4	10	4	15	4	31	4	55	5	10	5	15		25	YES			6	02
				1				-				_		5	45	5	55	YES		20	6	32
4	42	4	50	5	00	5	05	5	26	5	50	6	10	6	15	6	25	YES		50	7	02
5	26	5	35	5	47	5	52	6	16	6	43	7	10	7	15	7	25	YES		03	8	15
				_		-		-		-		_		7	45	7	55	YES		33	8	45
6	28	6	37	6	49	6	54	7	15	7	42	8	10	8	15	8	25	YES	9	03	9	15
7	28	7	37	7	49	7	54	8	15	8	42	9	10	9	15	9	25	YES	3 10	03	10	15
8	33	8	42	8	54	8	59	9	19	9	49	10	10	10	15	10	25	YES	3 10	55	11	09
9	33	9	42	9	54	9	59	10	19	10	49	11	10	11	15	11	25	YES	3 11	55	12	09
10	33	10	42	10	54	10	59	11	19	11	49	12	10	12	15	12	25	YES	3 12	55	1	09
11	33	11	42	11	54	11	59	12	19	12	49	1	10	1	15	1	25	YES		55	2	09
12	33	12	42	12	54	12	59	1	19	1	49	2	10	2	15	2	25	YES	3	00	3	15
1	29	1	39	1	54	1	59	2	19	2	49	3	10	3	15	3	25	YES		00	4	15
2	29	2	39	2	54	2	59	3	19	3	49	4	10	4	15	4	25	YES		00	5	15
3	_	3	39	3	54	3	59	4	19	4	49	5	10	5	15	5	25	YES	_	00	6	15
4	35	4		4	58	5	03	5	23	5	50	6	10	6	15	6	25	YES			7	15
5	44	5	52	6	02	6	07	6	25	6	50	7	10	7	15	7	25	YES			8	05
6	44	6	52	7	02	7	07	7	25	7	50	8	10	8	15	8	25	YES	8	55	9	05
7	53	8	01	8	11	8	16	8	32	8	52	9	10	9	15	9	25	YES	9	50	10	00
8	56	9	04	9	14	9	19	9	35	9	55	10	10	10	15	10	25	YES	3 10	50	11	00
9	56	10	04	10	14	10	19	10	35	10	55	11	10	11	15	11	25	YES	3 11	50	12	00

Rider Alert

*Bus pad times are approximate.

Santa Rosa Northbound

San Francisco — San Rafael — Novato — Petaluma — Cotati — Rohnert Park — Santa Rosa

	Salesforce	(Bus Plaza Bay A)	SF Civic Center (McAllister & Polk)	()	Golden Gate Bridge Toll Plaza	Spencer Ave	Bus Pad*	Arrive San Rafael	(3rd & Hetherton)	Leave San Rafael	(3rd & Hetherton)	Novato	(Redwood & Grant)	Petaluma	Transit Mall)	Cotati Hub	& E Cotati)	Rohnert Park	RP Expwy)		(2nd & B)	Santa Rosa GGT	(Piner & Industrial)
	6	16	6 2		YES	6	50	7	10	7	15	7	30	7	54	8	10	8	15		32	8	42
	7	16	7 2		YES	7	50	8	10	8	15	8	30	8	54	9	10	9	15		32	9	42
	8	16	8 2		YES	8	50	9	10	9	15	9	30	9	54	10	10	10	15	10	32	10	42
	9	12	9 2		YES	9	46	10	10	10	15	10	30	10	54	11	10	11	15	11	32	11	42
	10	12	10 2		YES	10	46	11	10	11	15	11	30	11	54	12	10	12	15	12	38	12	48
	11	12	11 2	2	YES	11	46	12	10	12	15	12	30	12	54	1	10	1	15	1	38	1	48
Ī	12	12		22	YES	12	46	1	10	1	15	1	30	1	54	2	10	2	15	2	38	2	48
Ξ	1	12		22	YES	1	46	2	10	2	15	2	30	2	54	3	10	3	15	3	38	3	48
	2	00		2	YES	2	40	3	10	3	15	3	30	3	54	4	10	4	15	4	38	4	48
	3	00	_	2	YES	3	40	4	10	4	15	4	32	5	00	5	17	5	22	5	45	5	55
	3	30	3 4		YES	4	10	4	40	-		-		_		-	_	_		_	_	_	
	4	00		2	YES	4	40	5	10	5	15	5	32	6	00	6	17	6	22	6	45	6	55
	4	30		2	YES	5	10	5	40	-		-		_		-	_	_		_	_	_	
	5	00		2	YES	5	40	6	10	6	15	6	32	7	00	7	17	7	22	7	45	7	55
	6	12	6 2		YES	6	46	7	10	7	15	7	32	8	00	8	17	8	22	8	33	8	43
	7	12	7 2		YES	7	46	8	10	8	15	8	32	9	00	9	17	9	22	9	33	9	43
	8	12	8 2		YES	8	46	9	10	9	15	9	30	9	52	10	07	10	12	10	22	10	32
	9	18		8	YES	9	52	10	10	10	15	10	30	10	50	11	05	11	10	11	20	11	30
	10	18		28	YES	10	52	11	10	11	15	11	30	11	50	12	05	12	10		20	12	30
	11	18	11 2	28	YES	11	52	12	10	12	15	12	30	12	50	1	05	1	10	1	20	1	30



*Bus pad times are approximate.

TAKE THE GIANTS FERRY TO ORACLE PARK!



REGIONAL BUS ROUTE

San Francisco Southbound

Santa Rosa — Rohnert Park — Cotati — Petaluma — Novato San Rafael
 San Francisco

Santa	(Piner & Industrial)	SR Transit Mall	(2nd & B)	Rohnert Park	RP Expwy)		(W Sierra & La Plaza)	Petaluma Considered Street	Transit Mall)	Novato	(Redwood & Grant)	Arrive San Rafael	_	Leave San Rafael	_			Golden Gate Bridge Toll Plaza	San Francisco		Salesforce	_
3	47	3	55	4	07	4	13	4	29	4	54	5	10	5	15	5	25	YES	5	50	5	58
4	47	4	55	5	07	5	13	5	29	5	54	6	10	6	15	6	25	YES	6	50	6	58
5	47	5	55	6	07	6	13	6	29	6	54	7	10	7	15	7	25	YES	7	50	7	58
6	47	6	55	7	07	7	13	7	29	7	54	8	10	8	15	8	25	YES	8	50	8	58
7	44	7	54	8	06	8	12	8	28	8	53	9	10	9	15	9	25	YES	9	50	9	58
8	43	8	53	9	05	9	11	9	27	9	52	10	10	10	15	10	25	YES	10	57	11	80
9	43	9	53	10	05	10	11	10	27	10	52	11	10	11	15	11	25	YES	11	57	12	80
10	38	10	48	11	00	11	80	11	26	11	51	12	10	12	15	12	25	YES	12	59	1	10
11	38	11	48	12	00	12	08	12	26	12	51	1	10	1	15	1	25	YES	1	59	2	10
12	38	12	48	1	00	1	08	1	26	1	51	2	10	2	15	2	25	YES	2	59	3	10
1	38	1	48	2	00	2	08	2	26	2	51	3	10	3	15	3	25	YES	3	59	4	10
2	31	2	41	2	53	3	01	3	19	3	47	4	10	4	15	4	25	YES	4	59	5	10
3	30	3	40	3	54	4	02	4	20	4	48	5	10	5	15	5	25	YES	6	00	6	11
4	47	4	55	5	07	5	13	5	29	5	53	6	10	6	15	6	25	YES	6	50	6	58
5	47	5	55	6	07	6	13	6	29	6	53	7	10	7	15	7	25	YES	7	50	7	58
6	53	7	01	7	11	7	17	7	32	7	54	8	10	8	15	8	25	YES	8	50	8	58
7	53	8	01	8	11	8	17	8	32	8	54	9	10	9	15	9	25	YES	9	50	9	58
8	53	9	01	9	11	9	17	9	32	9	54	10	10	10	15	10	25	YES	10	50	10	58
9	53	10	01	10	11	10	17	10	32	10	54	11	10	11	15	11	25	YES	11	50	11	58
_																						

Santa	R	osa
Northbo	oun	ıd
Can Eranaia		0

San Francisco — San Rafael — Novato — Petaluma — Cotati — Rohnert Park — Santa Rosa

L	

	Salesforce Transit Center (Bus Plaza Bay A)	Ę	(McAllister & Polk)	Golden Gate Bridge Toll Plaza	Spencer Ave	Bus Pad*	Arrive San Rafael	(3rd & Hetherton)	Leave San Rafael	(3rd & Hetherton)	Novato	(Redwood & Grant)	Petaluma	Transit Mall)	Cotati Hub	& E Cotati)	Rohnert Park	RP Expwy)	-≅	(2nd & B)	Santa Rosa GGT	(Piner & Industrial)
-	6 22		33	YES	6	57	7	10	7	15	7	29	7	50	8	04	8	08	8	20	8	28
	7 22	7 :	33	YES	7	57	8	10	8	15	8	29	8	50	9	04	9	80	9	20	9	28
п	8 15	8 2	27	YES	8	56	9	10	9	15	9	29	9	50	10	04	10	80	10	22	10	30
	9 12	9 :	24	YES	9	56	10	10	10	15	10	30	10	53	11	09	11	13	11	28	11	36
	10 10	10	22	YES	10	54	11	10	11	15	11	30	11	54	12	10	12	14	12	29	12	37
	11 06	11 :	22	YES	11	54	12	10	12	15	12	32	12	58	1	15	1	20	1	35	1	43
-	12 06	12	22	YES	12	54	1	10	1	15	1	32	1	58	2	15	2	20	2	35	2	43
-	1 06	1 :	22	YES	1	54	2	10	2	15	2	30	2	55	3	12	3	17	3	32	3	40
п	2 06	2	22	YES	2	54	3	10	3	15	3	30	3	53	4	10	4	14	4	29	4	37
	3 06	3	22	YES	3	54	4	10	4	15	4	30	4	53	5	10	5	14	5	29	5	37
	4 06	4	22	YES	4	54	5	10	5	15	5	30	5	53	6	10	6	14	6	29	6	37
	5 06	5	22	YES	5	54	6	10	6	15	6	30	6	53	7	10	7	14	7	29	7	37
	6 16	6	30	YES	6	57	7	10	7	15	7	29	7	50	8	04	8	08	8	22	8	30
-	7 16	7	30	YES	7	57	8	10	8	15	8	29	8	50	9	04	9	08	9	22	9	30
	8 16	8	30	YES	8	57	9	10	9	15	9	29	9	50	10	04	10	08	10	22	10	30
	9 20	9	33	YES	9	57	10	10	10	15	10	29	10	50	11	04	11	08	11	20	11	28
-	10 20		33	YES	10	57	11	10	11	15	11	29	11	50	12	04	12	80	12	20	12	28
	11 20	11	33	YES	11	57	12	10	12	15	12	29	12	50	1	04	1	80	1	20	1	28



*Bus pad times are approximate.



*Bus pad times are approximate.



Need help paying for transit?

Get up to 50% off

Bay Area bus, ferry, train!



See if you qualify

clipperstartcard.com

Mill Valley — Tam Junction — Manzanita Park & Ride — Marin City — San Francisco

Mill Valley (E Blithedale & Tower)	Mill Valley Depot (Miller & Sunnyside)	Tam Junction (Shoreline & Almonte)	Manzanita Park & Ride	Marin City (Donahue & Terners)	Spencer Ave Bus Pad*	Golden Gate Bridge Toll Plaza	San Francisco Financial District (Battery & Pine)	San Francisco (4th & Folsom)
5 45	5 50	6 00	6 03	6 05	6 07	YES	6 40	6 48
6 10	6 15	6 25	6 28	6 30	6 32	YES	7 10	7 18
6 40	6 45	6 55	6 58	7 00	7 02	YES	7 40	7 48
7 02	7 09	7 19	7 22	7 25	7 27	YES	8 10	8 18
7 32	7 39	7 49	7 52	7 55	7 57	YES	8 40	8 48
8 03	8 10	8 20	8 23	8 26	8 28	YES	9 10	9 18



Route 114 resumes service to Spencer Ave Bus Pad. See Routes 101, 132, and 150 for additional service.

Manzanita P&R may flood during unusually high tides. Check tide tables (tidesandcurrents.noaa.gov).

Mill Valley

Northbound

San Francisco — Marin City — Manzanita Park & Ride — Tam Junction — Mill Valley

	Financial District (Fremont & Mission) Golden Gate Bridge Toll Plaza	Spencer Ave Bus Pad*	Marin City (Donahue & Terners)	Manzanita Park & Ride	Tam Junction (Shoreline & Almonte)	Mill Valley Depot (Miller & Sunnyside)	Mill Valley (E Blithedale & Kipling)
2 58 3	08 YES	3 45	3 55	4 01	4 05	4 18	4 31
3 28 3	38 YES	4 15	4 25	4 31	4 35	4 48	5 01
3 58 4	08 YES	4 45	4 55	5 01	5 05	5 18	5 28
4 28 4	38 YES	5 15	5 25	5 31	5 35	5 45	5 55
4 58 5	08 YES	5 45	5 55	6 01	6 05	6 15	6 25
5 28 5	38 YES	6 15	6 25	6 31	6 35	6 45	6 55
6 29 6	38 YES	7 13	7 23	7 29	7 33	7 43	7 54



Route 114 resumes service to Spencer Ave Bus Pad. See Routes 101, 132, and 150 for additional service. Manzanita P&R may flood during unusually high tides. Check tide tables (tidesandcurrents.noaa.gov).

*Bus Pad times are approximate.

130

MON - FRI EXCEPT HOLIDAYS

San Francisco Southbound

*Bus Pad times are approximate.

Canal — San Rafael — Marin City — Sausalito — San Francisco

San Rafael GGT (Andersen Dr) San Rafael (Kerner & Larkspur) San Rafael (Medway & Mill St) Arrive San Rafael Transit Center (Transit Center Transit Center (Transit Center (Tra	Sausalito (Bridgeway E I Portal) Golden Gate Bridge Toll Plaza San Francisco (Gvic Center (Golden Gate & Polk) Saleseforce I Transit Center (Mission & Fremont)
5 37 5 43 5 50 6 00 6 05 6 20	
6 37 6 43 6 50 7 00 7 05 7 22	
7 37 7 43 7 50 8 00 8 05 8 23	8 8 33 YES 9 09 9 21
8 37 8 43 8 50 9 00 9 05 9 23	9 33 YES 10 09 10 21
10 00 10 18	3 10 28 YES 11 04 11 16
11 00 11 18	3 11 28 YES 12 04 12 16
12 00 12 12	8 12 28 YES 1 06 1 22
1 00 1 18	3 1 28 YES 2 06 2 22
2 00 2 18	3 2 30 YES 3 12 3 27
3 00 3 18	
4 00 4 18	3 4 30 YES 5 12 5 27
5 00 5 18	3 5 30 YES 6 12 6 27
6 00 6 18	3 6 28 YES 7 05 7 17
7 00 7 18	
8 00 8 10	
10 00 10 10	
11 00 11 10	



Select weekday morning trips serve the Canal. Route 130 serves Hwy 101 bus pads.

REGIONAL BUS ROUTE

San Rafael Northbound

San Francisco — Sausalito — Marin City — San Rafael — Canal

Salesforce	Transit Center	(Bus Plaza Bay A)	SF Civic Center	(McAllister & Polk)	Golden Gate Bridge Toll Plaza	Sausalito	(Bridgeway & Bay)	Marin City	(Donahue & Terners)	San Rafael	(3rd & Hetherton)	San Rafael (Medway & Front)	San Rafael (Kerner & Larkspur)	San Rafael (Marin Square Shopping Center)
ı –	5	12	5	22	YES	5	50	6	02	6	25	_		
	6	12	6	22	YES	6	50	7	02	7	25	_	_	_
	7	80	7	19	YES	7	48	8	00	8	25	_	_	_
	8	80	8	19	YES	8	48	9	00	9	25	_	_	_
	9	80	9	19	YES	9	48	10	00	10	25	_	_	_
1	0	05	10	16	YES	10	48	11	00	11	25	_		
1	1	05	11	16	YES	11	48	12	00	12	25	_	_	_
1	1	56	12	08	YES	12	40	12	55	1	25	_	_	_
่ 1	2	56	1	80	YES	1	40	1	55	2	25	_	_	_
	1	56	2	80	YES	2	40	2	55	3	25	_	_	_
' -	2	49	3	01	YES	3	39	3	55	4	25	4 33	4 40	4 50
	3	58	4	09	YES	4	41	4	55	5	25	5 33	5 40	5 50
	5	05	5	16	YES	5	48	6	00	6	25	6 33	6 40	6 50
	6	05	6	16	YES	6	48	7	00	7	25	7 33	7 40	7 50
	7	05	7	16	YES	7	48	8	00	8	25	_	_	_
ıĪ	8	14	8	25	YES	8	53	9	05	9	25	_	_	
	9	14	9	25	YES	9	53	10	05	10	25	_	_	_
. 1	0	14	10	25	YES	10	53	11	05	11	25	_	_	_
1	1	14	11	25	YES	11	53	12	05	12	25	_	_	_



Select weekday afternoon trips serve the Canal. Route 130 serves Hwy 101 bus pads.

130

San Francisco Southbound

San Rafael - Marin City - Sausalito - San Francisco

San Rafael Transit Center (3rd & Hetherton)	Marin City (Donahue & Terners)	Sausalito (Bridgeway & El Portal)	Golden Gate Bridge Toll Plaza	San Francisco Civic Center (Golden Gate & Polk)	Salesforce Transit Center (Mission & Fremont)
6 00	6 13	6 23	YES	6 55	7 03
7 00	7 13	7 25	YES	7 57	8 05
8 00	8 13	8 25	YES	8 57	9 05
9 00	9 13	9 25	YES	9 57	10 05
10 00	10 15	10 27	YES	11 09	11 20
11 00	11 15	11 27	YES	12 09	12 20
12 00	12 15	12 27	YES	1 09	1 20
1 00	1 15	1 27	YES	2 09	2 20
2 00	2 17	2 34	YES	3 20	3 31
3 00	3 17	3 34	YES	4 20	4 31
4 00	4 17	4 34	YES	5 20	5 31
5 00	5 17	5 31	YES	6 17	6 28
6 00	6 17	6 31	YES	7 17	7 28
7 00	7 15	7 27	YES	8 03	8 11
8 00	8 13	8 23	YES	8 55	9 03
9 00	9 13	9 23	YES	9 55	10 03
10 00	10 13	10 23	YES	10 55	11 03
11 00	11 13	11 23	YES	11 55	12 03



Route 130 serves Hwy 101 bus pads.

San RafaelNorthbound

San Francisco — Sausalito — Marin City — San Rafael

	Salesforce Transit Center (Bus Plaza Bay A)	SF Civic Center (McAllister & Polk)	Golden Gate Bridge Toll Plaza	Sausalito (Bridgeway & Bay)	Marin City (Donahue & Terners)	San Rafael Transit Center (3rd & Hetherton)
=	6 14	6 25	YES	6 55	7 07	7 25
	7 14	7 25	YES	7 55	8 07	8 25
	8 02	8 14	YES	8 49	9 03	9 25
-	9 00	9 12	YES	9 52	10 06	10 25
i.	10 00	10 12	YES	10 52	11 06	11 25
	10 52	11 08	YES	11 49	12 03	12 25
	11 52	12 08	YES	12 49	1 03	1 25
	12 52	1 08	YES	1 49	2 03	2 25
п	1 48	2 04	YES	2 49	3 03	3 25
Ξ	2 48	3 04	YES	3 49	4 03	4 25
Ξ	3 48	4 04	YES	4 49	5 03	5 25
ı	4 58	5 12	YES	5 52	6 04	6 25
-	5 58	6 12	YES	6 52	7 04	7 25
	7 11	7 24	YES	7 54	8 06	8 25
	8 11	8 24	YES	8 54	9 06	9 25
	9 11	9 24	YES	9 54	10 06	10 25
=	10 11	10 24	YES	10 54	11 06	11 25
	11 11	11 24	YES	11 54	12 06	12 25
100						



Route 130 serves Hwy 101 bus pads.

CAUTION! SUBJECT TO FLOODING!

During unusually high tides, Manzanita Park & Ride may flood.

Check tide tables (at tidesandcurrents.noaa.gov) before parking in the Manzanita lot.

San Anselmo — San Rafael — San Francisco

San Anselmo Hub (Center & Sir Francis Drake)	San Rafael Transit Center (3rd & Hetherton)	Larkspur Ferry Terminal	Lucky Drive Bus Pad*	Paradise Drive Bus Pad*	Tiburon Wye Bus Pad* (101 at E Blithedale)	Seminary Dr Bus Pad* (101 at Seminary)	Manzanita Park & Ride	Spencer Ave Bus Pad*	Golden Gate Bridge Toll Plaza	San Francisco Financial District (Battery & Pine)	San Francisco (4th & Folsom)
	4 54	5 03	5 05	5 06	5 08	5 09	5 15	5 17	YES	5 52	6 00
_	5 24	5 33	5 35	5 36	5 38	5 39	5 45	5 47	YES	6 22	6 30
5 52	6 04	_	6 07	6 09	6 11	6 13	_	6 19	YES	6 52	7 00
6 17	6 29	_	6 32	6 34	6 36	6 38	_	6 44	YES	7 22	7 30
6 47	6 59	_	7 02	7 04	7 06	7 08	_	7 14	YES	7 52	8 00
7 11	7 24	_	7 27	7 29	7 31	7 33	_	7 39	YES	8 22	8 30
7 43	7 56	_	7 59	8 01	8 02	8 03	_	8 09	YES	8 52	9 00
8 15	8 28	_	8 31	8 32	8 33	8 34	_	8 40	YES	9 22	9 30



For additional service to Spencer Ave Bus Pad, see Routes 101, 114, and 150.

Manzanita P&R may flood during unusually high tides. Check tide tables (tidesandcurrents.noaa.gov) prior to parking in lot.

* Bus Pad times are approximate.

San Anselmo Northbound

San Francisco — San Rafael — San Anselmo

San Francisco (Perry & 3rd)	San Francisco Financial District (Fremont & Mission)	Golden Gate Bridge Toll Plaza	Spencer Ave Bus Pad*	Seminary Dr Bus Pad* (101 at Seminary)	Tiburon Wye Bus Pad* (101 at Tiburon Blvd)	Paradise Drive Bus Pad*	Lucky Drive Bus Pad*	San Rafael Transit Center (3rd & Hetherton)	San Anselmo Hub (Center & Sir Francis Drake)
3 10	3 20	YES	3 57	4 03	4 05	4 10	4 14	4 30	4 42
3 40	3 50	YES	4 27	4 33	4 35	4 40	4 44	5 00	5 12
4 10	4 20	YES	4 57	5 03	5 05	5 10	5 14	5 29	5 41
4 40	4 50	YES	5 27	5 33	5 35	5 40	5 44	5 59	6 11
5 10	5 20	YES	5 57	6 03	6 05	6 10	6 12	6 27	6 39
5 40	5 50	YES	6 27	6 33	6 35	6 39	6 41	6 54	7 03



For additional service to Spencer Ave Bus Pad, see Routes 101, 114, and 150.

Bus stops on Fourth Street in downtown San Rafael will not be served during "Dining Under the Lights." Check **downtownsanrafael.org** for event schedule.

* Bus Pad times are approximate

IMMEDIATE OPENINGS

Golden Gate Transit Bus Operators



Excellent Salary and Benefits.

Apply Today!



goldengate.org

415-257-4526

San Rafael — Marin City — San Francisco

San Rafael Transit Center (3rd & Hetherton)	Manzanita Park & Ride	Marin City (Donahue & Terners)	Spencer Ave Bus Pad*	Golden Gate Bridge Toll Plaza	San Francisco Civic Center (Golden Gate & Polk)	Salesforce Transit Center (Mission & Fremont)
5 30	5 42	5 45	5 48	YES	6 14	6 24
6 30	6 43	6 46	6 49	YES	7 18	7 28
7 30	7 43	7 46	7 49	YES	8 26	8 38
8 30	8 43	8 46	8 49	YES	9 26	9 38
9 30	9 43	9 46	9 49	YES	10 26	10 38
10 30	10 43	10 46	10 49	YES	11 26	11 38
11 30	11 43	11 46	11 49	YES	12 26	12 38
12 30	12 43	12 46	12 49	YES	1 26	1 38
1 30	1 43	1 46	1 49	YES	2 26	2 38
2 30	2 43	2 46	2 49	YES	3 31	3 43
3 30	3 43	3 46	3 49	YES	4 31	4 43
4 30	4 43	4 46	4 49	YES	5 31	5 43
5 30	5 43	5 46	5 49	YES	6 31	6 43
6 30	6 42	6 45	6 48	YES	7 25	7 37
7 30	7 42	7 45	7 48	YES	8 21	8 31
8 30	8 42	8 45	8 48	YES	9 21	9 31
		1100	i+	י סט	J	, floo



Manzanita P&R may flood during unusually high tides. Check tide tables (tidesandcurrents.noaa.gov) prior to parking in lot.

*Bus Pad times are approximate.

San RafaelNorthbound

San Francisco — Marin City — San Rafael

	Salesforce Transit Center (Bus Plaza Bay A)	SF Civic Center (McAllister & Polk)	Golden Gate Bridge Toll Plaza	Spencer Ave Bus Pad*	Marin City (Donahue & Terners)	Manzanita Park & Ride	San Rafael Transit Center (3rd & Hetherton)
-	4 52	5 02	YES	5 22	5 30	5 34	5 55
П	5 48	5 58	YES	6 20	6 28	6 32	6 55
	6 48	6 58	YES	7 20	7 28	7 32	7 55
=	7 42	7 53	YES	8 18	8 26	8 30	8 55
	8 42	8 53	YES	9 18	9 26	9 30	9 55
	9 42	9 53	YES	10 18	10 26	10 30	10 55
	10 42	10 53	YES	11 18	11 26	11 30	11 55
	11 42	11 53	YES	12 18	12 26	12 30	12 55
ш	12 35	12 47	YES	1 13	1 23	1 27	1 55
-	1 35	1 47	YES	2 13	2 23	2 27	2 55
	2 35	2 47	YES	3 13	3 23	3 27	3 55
ш	3 35	3 47	YES	4 13	4 23	4 27	4 55
Ξ.	4 35	4 47	YES	5 13	5 23	5 27	5 55
Ξ.	5 48	5 58	YES	6 22	6 30	6 34	6 55
	6 48	6 58	YES	7 22	7 30	7 34	7 55
	7 48	7 58	YES	8 22	8 30	8 34	8 55
	8 48	8 58	YES	9 22	9 30	9 34	9 55



Manzanita P&R may flood during unusually high tides. Check tide tables (tidesandcurrents.noaa.gov) prior to parking in lot.

*Bus Pad times are approximate.

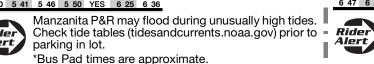


San Rafael — Marin City — San Francisco

San	Rafael
North	bound

San Francisco — Marin City — San Rafael

San Rafael Transit Center (3rd & Hetherton)	Manzanita Park & Ride	Marin City (Donahue & Terners)	Spencer Ave Bus Pad*	Golden Gate Bridge Toll Plaza	San Francisco Civic Center (Golden Gate & Polk)	Salesforce Transit Center (Mission & Fremont)
7 30	7 39	7 44	7 48	YES	8 15	8 23
8 30	8 39	8 44	8 48	YES	9 15	9 23
9 30	9 39	9 44	9 48	YES	10 15	10 23
10 30	10 39	10 44	10 48	YES	11 21	11 32
11 30	11 39	11 44	11 48	YES	12 23	12 34
12 30	12 39	12 44	12 48	YES	1 23	1 34
1 30	1 39	1 44	1 48	YES	2 23	2 34
2 30	2 39	2 44	2 48	YES	3 23	3 34
3 30	3 39	3 44	3 48	YES	4 23	4 34
4 30	4 41	4 46	4 50	YES	5 25	5 36
5 30	5 41	5 46	5 50	YES	6 25	6 36



	Salesforce Transit Center (Bus Plaza Bay A)	SF Civic Center (McAllister & Polk)	Golden Gate Bridge Toll Plaza Spencer Ave Bus Pad*		Marin City (Donahue & Terners)	Manzanita Park & Ride	San Rafael Transit Center (3rd & Hetherton)
=	8 30	8 45	YES	9 17	9 26	9 31	9 55
	9 30	9 45	YES	10 17	10 26	10 31	10 55
	10 30	10 45	YES	11 17	11 26	11 31	11 55
-	11 30	11 45	YES	12 17	12 26	12 31	12 55
	12 30	12 45	YES	1 17	1 26	1 31	1 55
	1 30	1 45	YES	2 17	2 26	2 31	2 55
-	2 30	2 45	YES	3 17	3 26	3 31	3 55
	3 30	3 45	YES	4 17	4 26	4 31	4 55
	4 30	4 45	YES	5 17	5 26	5 30	5 55
_	5 47	5 59	YES	6 23	6 31	6 34	6 55
_	6 47	6 59	YES	7 23	7 31	7 34	7 55



Manzanita P&R may flood during unusually high tides. Check tide tables (tidesandcurrents.noaa.gov) prior to parking in lot.

*Bus Pad times are approximate.

HOLIDAY SE	RVICE CA	LENDAR
HOLIDAY	FERRY*	BUS
INDIGENOUS PEOPLE'S DAY <i>Monday, October 9, 2023</i>	Monday - Friday	Monday - Friday
VETERANS DAY Friday, November 10, 2023	Monday - Friday	Monday - Friday
THANKSGIVING DAY Thursday, November 23, 2023	NO SERVICE	WEEKEND/HOLIDAY
FRIDAY AFTER THANKSGIVING <i>Friday, November 24, 2023</i>	WEEKEND/HOLIDAY	WEEKEND/HOLIDAY
CHRISTMAS DAY Monday, December 25, 2023	NO SERVICE	WEEKEND/HOLIDAY
NEW YEAR'S DAY Monday, January 1, 2024	NO SERVICE	WEEKEND/HOLIDAY
MARTIN LUTHER KING, JR. DAY Monday, January 15, 2024	Monday - Friday	Monday - Friday

^{*}Ferry holiday service may change. Visit goldengate.org for current holiday information.

Novato - Ignacio - San Francisco

Novato
Northbound

San Francisco - Ignacio - Novato



Atherton Ave Bus Pad* (n/b 101 at Atherton)	Atherton Ave Bus Pad* (s/b 101 at Atherton)	Rowland Blvd P&R (101 at Rowland)	Novato (S Novato Bivd & Sunset)	Novato (Enfrente & Salvatore)	Alameda del Prado Bus Pad* (at Hwy 101)	Marinwood Bus Pad* (101 at Miller Creek)	Lucas Valley Bus Pad* (101 at Lucas Valley Rd)	Terra Linda Bus Pad* (Hwy 101 at Freitas Pkwy)	North San Pedro Bus Pad*	Golden Gate Bridge Toll Plaza	San Francisco Financial District (Battery & Pine)	San Francisco (4th & Folsom)
5 42	5 43	5 47	5 51	5 57	6 00	6 02	6 04	6 06	6 09	YES	6 50	6 58
5 58	5 59	6 03	6 07	6 16	6 20	6 23	6 26	6 28	6 30	YES	7 20	7 28 =
6 28	6 29	6 33	6 37	6 46	6 50	6 53	6 56	6 58	7 00	YES	7 50	7 58
6 53	6 54	6 58	7 02	7 11	7 15	7 18	7 21	7 23	7 25	YES	8 20	8 28
7 23	7 24	7 28	7 32	7 41	7 45	7 48	7 51	7 53	7 55	YES	8 50	8 58



*Bus Pad times are approximate.



*Bus Pad times are approximate.

5 13 5 14

6 13 6 14

6 37

5 44

4 50

5 50 5 56

5 16 5 20 5 26

MON - FRI EXCEPT HOLIDAYS

San Francisco Southbound

Santa Rosa — Rohnert Park — Petaluma — San Francisco

Santa Rosa GGT (Piner & Industrial)	SR Transit Mall (2nd & B)	Santa Rosa P&R (Maple at Brookwood opposite Fairgrounds)	Rohnert Park Expwy P&R	Petaluma (E Washington & Grey)	Golden Gate Bridge Toll Plaza	San Francisco Financial District (Battery & Pine)	San Francisco (4th & Folsom)
4 14	4 21	4 25	4 33	4 45	YES	5 50	5 58
5 07	5 14	5 18	5 26	5 38	YES	6 50	6 58
5 37	5 44	5 48	5 56	6 08	YES	7 20	7 28
6 03	6 10	6 14	6 22	6 34	YES	7 50	7 58
6 15	6 23	6 27	6 36	6 51	YES	8 20	8 28
6 45	6 53	6 57	7 06	7 21	YES	8 50	8 58
7 15	7 23	7 27	7 36	7 51	YES	9 20	9 28

COMMUTE BUS ROUTE

5 07

5 37

6 07

Santa Rosa Northbound

4 10 YES

YES

4 40 YES

5 40 YES

5 00 5 10

San Francisco — Petaluma — Rohnert Park — Santa Rosa

1	79

5 32

6 02

6 39

6 16 6 20 6 26 6 32 6 38

6 38 6 40 6 44 6 50 6 56 7 02 7 03

San Francisco (Perry & 3rd)	San Francisco Financial District (Fremont & Mission)	Golden Gate Bridge Toll Plaza	Petaluma (Copeland Street Transit Mall)	Rohnert Park Expwy P&R	Santa Rosa P&R (Maple at Brookwood opposite Fairgrounds)	SR Transit Mall (2nd & B)	Santa Rosa GGT (Piner & Industrial)
2 08	2 15	YES	3 31	3 50	3 59	4 03	4 13
3 05	3 15	YES	4 33	4 52	5 01	5 05	5 15
3 35	3 45	YES	5 11	5 30	5 39	5 43	5 54
4 05	4 15	YES	5 41	6 00	6 09	6 13	6 24
4 35	4 45	YES	6 09	6 30	6 40	6 44	6 54
5 05	5 15	YES	6 39	7 00	7 10	7 14	7 24
5 38	5 45	YES	7 00	7 17	7 26	7 30	7 40

580

San Rafael Westbound

El Cerrito — Richmond — Point Richmond — San Quentin — San Rafael

Del Norte BART Station Eastbound

San Rafael — San Quentin — Point Richmond — Richmond — El Cerrito

El Cerrito Del Norte BART Station	Richmond (Cutting & Harbour)	Pt. Richmond (Tewksbury & Castro)	San Quentin Village (E Francisco at Main)	San Rafael (E Francisco & Pelican)	San Rafael (Marin Square Shopping Center)	San Rafael Transit Center (3rd & Hetherton)
5 51	5 59	6 04	6 16	6 17	6 22	6 39
6 21	6 31	6 37	6 55	6 56	7 02	7 30
6 51	7 01	7 07	7 25	7 26	7 32	8 00
7 21	7 31	7 36	7 49	7 50	7 55	8 21
7 51	8 00	8 05	8 18	8 19	8 24	8 46
8 21	8 30	8 35	8 48	8 49	8 54	9 16
8 51	8 59	9 04	9 13	9 14	9 19	9 34
9 21	9 29	9 34	9 43	9 44	9 49	10 04
10 21	10 29	10 34	10 43	10 44	10 49	11 04
11 21	11 29	11 34	11 43	11 44	11 49	12 04
12 21	12 29	12 34	12 43	12 44	12 49	1 04
1 21	1 29	1 34	1 43	1 44	1 49	2 04
2 21	2 29	2 34	2 43	2 44	2 49	3 04
3 21	3 29	3 34	3 43	3 44	3 49	4 04
4 21	4 29	4 34	4 43	4 44	4 49	5 04
4 51	4 59	5 04	5 13	5 14	5 19	5 34
5 21	5 29	5 34	5 43	5 44	5 49	6 04
5 51	5 59	6 04	6 13	6 14	6 19	6 34
6 21	6 29	6 34	6 43	6 44	6 49	7 04
7 21	7 29	7 34	7 43	7 44	7 48	7 58
8 21	8 29	8 34	8 43	8 44	8 48	8 58
9 21	9 29	9 34	9 43	9 44	9 48	9 58
		ΔII tir	mes l	have	heen	adius



All times have been adjusted to improve connections with BART at El Cerrito del Norte. Check schedules carefully when planning your trip.

	San Rafael Transit Center	(3rd & Hetherton)	San Rafael Post Office	(40 Bellam Blvd)	San Rafael	& Shoreline)	San Quentin Village	(580 on-ramp at Main)	Pt. Richmond	& Castro)	Richmond	(Cutting & Harbour)	El Cerrito	BART Station
	6	22	6	25	6	29	6	31	6	39	6	42	7	00
	7	22	7	25	7	29	7	31	7	39	7	42	8	00
_	7	52	7	55	7	59	8	01	8	09	8	12	8	30
Ξ.	8	22	8	25	8	29	8	31	8	39	8	42	9	00
ı	9	22	9	25	9	29	9	31	9	39	9	42	10	00
-	10	22	10	25	10	29	10	31	10	39	10	42	11	00
	11	22	11	25	11	29	11	31	11	39	11	42	12	00
п	12	22	12	25	12	29	12	31	12	39	12	42	1	00
		20	1	24	1	28	1	30	1	38	1	41	2	00
	2	20	2	24	2	28	2	30	2	38	2	41	3	00
	3	18	3	22	3	26	3	28	3	37	3	41	4	00
		48	3	52	3	56	3	58	4	07	4	11	4	30
=	4	18	4	22	4	26	4	28	4	37	4	41	5	00
	4	48	4	52	4	56	4	58	5	07	5	11	5	30
	_	18	5	22	5	26	5	28	5	37	5	41	6	00
-	5	53	5	56	6	00	6	02	6	09	6	13	6	30
ij.	6	23	6	26	6	30	6	32	6	39	6	43	7	00
	7	23	7	26	7	30	7	32	7	39	7	43	8	00
-	8	24	8	27	8	31	8	33	8	40	8	45	9	00
	9	24	9	27	9	31	9	33	9	40	9	45	10	00



All times have been adjusted to improve connections with BART at El Cerrito del Norte. Check schedules carefully when planning your trip.

STAY INFORMED!

Receive service alerts directly to your phone via text and email.

SCAN HERE TO SIGN UP:







158

San Rafael Westbound

El Cerrito — Richmond — Point Richmond — San Quentin — San Rafael

El Cerrito Del Norte BART Station	Richmond (Cutting & Harbour)	Pt. Richmond (Tewksbury & Castro)	San Quentin Village (E Francisco at Main)	San Rafael (E Francisco & Pelican)	San Rafael (Marin Square Shopping Center)	San Rafael Transit Center (3rd & Hetherton)
6 21	6 30	6 34	6 42	6 43	6 47	6 55
7 21	7 30	7 36	7 47	7 48	7 52	8 02
8 21	8 30	8 36	8 47	8 48	8 52	9 02
9 21	9 30	9 36	9 47	9 48	9 52	10 02
10 21	10 30	10 36	10 47	10 48	10 52	11 04
11 21	11 30	11 36	11 47	11 49	11 53	12 05
12 21	12 30	12 36	12 47	12 49	12 53	1 05
1 21	1 30	1 36	1 47	1 49	1 53	2 05
2 21	2 30	2 36	2 47	2 49	2 53	3 05
3 21	3 30	3 36	3 47	3 49	3 53	4 05
4 21	4 30	4 36	4 47	4 49	4 53	5 05
5 21	5 30	5 36	5 47	5 49	5 53	6 05
6 21	6 30	6 36	6 47	6 49	6 53	7 05
7 21	7 30	7 34	7 42	7 43	7 47	7 55
8 21	8 30	8 34	8 42	8 43	8 47	8 55
9 21	9 30	9 34	9 42	9 43	9 47	9 55



All times have been adjusted to improve connections with BART at El Cerrito del Norte. Check schedules carefully when planning your trip.

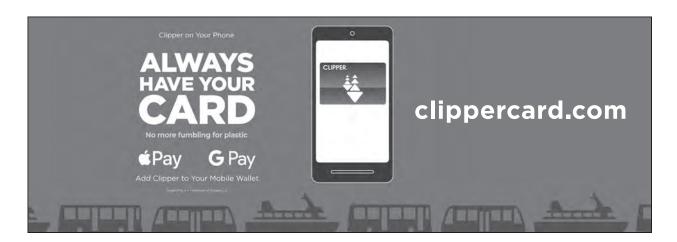
Del Norte BART Station Eastbound

San Rafael — San Quentin — Point Richmond — Richmond — El Cerrito

	San Rafael	(3rd & Hetherton)	San Rafael Post Office	(40 Bellam Blvd)	San Rafael	& Shoreline)	San Quentin Village	(580 on-ramp at Main)	Pt. Richmond	(Tewksbury & Castro)	Richmond	(Cutting & Harbour)	El Cerrito	BART Station
	7	24	7	29	7	32	7	35	7	44	7	49	8	00
	8	20	8	26	8	30	8	33	8	43	8	48	9	00
-	9	20	9	26	9	30	9	33	9	43	9	48	10	00
	10	19	10	25	10	29	10	32	10	42	10	47	11	00
ш	11	19	11	25	11	29	11	32	11	42	11	47	12	00
-	12	19	12	25	12	29	12	32	12		12	47	1	00
_	1	19	1	25	1	29	1	32	1	42	1	47	2	00
	2	19	2	25	2	29	2	32	2	42	2	47	3	00
	3	19	3	25	3	29	3	32	3	42	3	47	4	00
	4	19	4	25	4	29	4	32	4	42	4	47	5	00
	5	23	5	28	5	31	5	34	5	44	5	49	6	00
	6	24	6	29	6	32	6	35	6	44	6	49	7	00
=	7	24	7	29	7	32	7	35	7	44	7	49	8	00
П	8	24	8	29	8	32	8	35	8	44	8	49	9	00
	9	24	9	29	9	32	9	35	9	44	9	49	10	00



All times have been adjusted to improve connections with BART at El Cerrito del Norte. Check schedules carefully when planning your trip.



General Information

Service Description/Days of Service

Golden Gate Ferry (GGF) operates daily service between Marin County (Larkspur/Sausalito/Tiburon/Angel Island) and San Francisco. GGF also operates special service to Giants games and some Oracle Park events (see below). See schedule information on page 10. Service is reduced or does not operate on holidays (see page 28).

Golden Gate Transit (GGT) provides regional fixed-route bus service in San Francisco, and in Marin and Sonoma counties. Bus service is also available between San Rafael in central Marin and the El Cerrito del Norte BART station in western Contra Costa County. Service is reduced on holidays (see page 28).

Marin Transit operates bus service within Marin County. Schedules for Marin Transit routes can be found at **marintransit.org** and in the *Marin Transit Rider's Guide*.

Service Impacts During Special Events

Special events (festivals, parades, etc.) may impact bus and ferry service. For information on service impacts, call toll-free 511 (say "Golden Gate Transit" then "operator") or 711 (TDD), or visit goldengate.org/alertsignup to register to receive alerts for your route.

Real-Time GGT Arrivals on Transit App

For real-time information regarding GGT arrival times and alerts, download the free Transit app from the Apple and Google stores.

Types of Service - Ferry

Ferry service is provided between Marin County (Larkspur/Sausalito/Angel Island/Tiburon) and the Golden Gate Ferry Terminal at the foot of Market Street, behind the San Francisco Ferry Building (departs from Gate B). GGF also provides special service from Larkspur to Giants home games, as well as some special events at Oracle Park. Call toll-free 511 or 711 (TDD), or visit goldengate.org for details.

Types of Service - GGT Bus

GGT operates regional bus service between San Francisco, Marin, Sonoma, and Contra Costa counties. The District sets most service levels and fares. Routes are divided into Regional and Commute services:

Regional service operates daily and includes Routes 101, 130, 150, and 580.

Commute service operates primarily during weekday peak periods and includes Routes 114, 132, 154, and 172.

Capacity on Buses

Bus capacity is limited to one person per seat including those seats in the wheelchair securement area, plus 10 standing passengers.

Policy for High-Capacity Buses

Commute trips with an ongoing average of more than 35 passengers are given priority assignment of a high-capacity bus (i.e., 45-foot MCI coach). Trips with smaller averages may receive an MCI bus when available.

Capacity on Ferries

Ferry capacity ranges from 400 to 750 passengers, depending on vessel.

Priority Seating on Buses and Ferries

Certain seats on buses and ferries are designated as priority seating for passengers with disabilities and seniors. Bus drivers or ferry deckhands will request a non-disabled passenger in priority seating to move if a passenger with disabilities or a senior boards. Do not put luggage or personal articles in the wheelchair securement areas, in the aisles, or on seats.

Lost & Found

Golden Gate Bus and Ferry are not responsible for personal property left in passenger waiting areas, other passenger facilities, or on buses and ferries. Items must not be left unattended in these locations. Unattended items are subject to immediate disposal. Property that has not been disposed of and for which retrieval has been arranged will be held for 14 days.

Lost & Found: 415/455-2000

Please provide as much detail as possible, such as time of travel, bus and route number, ferry vessel name, direction of travel, and a description of the lost item.

After hours, please leave a detailed message regarding the lost item and you will receive a call back when the Customer Service Center opens.

General Restrictions for Buses and Ferries

Operation of radios, portable media players, or similar devices is NOT allowed on buses or ferries unless earbuds are used and the volume is kept low so other passengers are not disturbed.

All **service animals** (and those being trained) must be leashed or harnessed (except when performing tasks where tethering interferes with the animals' abilities to perform), must remain under the control of its owner or trainer, and may not present a direct threat to the safety of other passengers. Other **animals or pets** are permitted aboard buses and ferries provided they are in, and remain in, approved hand-carried containers.

Electric Personal Assisted Mobility Devices (including Segways) are not allowed on buses unless used by a person with disabilities as a mobility aid. EPAMDs are allowed aboard all GGF vessels. When boarding/disembarking, EPAMDs must be in the "off" mode and must be secured safely during transport.

Electric scooters are allowed on buses and ferries, but the scooter must be powered off and the handle retracted for easy storage.

Cell phones: If using a cell phone on a bus or ferry, do not disturb the driver or other passengers. You may be asked to stop using your cell phone. On ferries, do not use cell phones in cellphone free areas. Keep calls short and your voice low. Use the silent/vibrate ringer option. Minimize incoming calls when possible.

Keep it short, keep it down, keep it quiet, keep it off!

General Restrictions for Buses Only

Smoking (including e-cigarettes), eating, and drinking are NOT permitted aboard buses. California State Law prohibits open alcoholic beverages aboard public transit buses.

Luggage and personal articles must fit in the overhead racks (maximum 29" L x 12" W x 6" H), under a seat (maximum 18" L x 13" W x 7" H), or safely on your lap, otherwise you may not be allowed to board. **Do not** put luggage or personal articles in the aisles, in the wheelchair securement areas, or on seats. Baby strollers must be folded and children must be held on your lap. **Passengers are responsible for their own belongings. Unattended items are subject to immediate disposal.**

General Restrictions for Ferries Only

Smoking (including e-cigarettes) is NOT permitted aboard ferries or in passenger waiting areas inside ferry terminals. Designated smoking areas are located outside terminal gates.

Bilingual Customer Services

For translation services, call **415/455-2000** (Monday through Friday 7:00 am to 6:00 pm). Information in Spanish is on page 8.

See Something? Say Something!

The District encourages the active participation of our customers to help maintain a safe environment on our buses, ferries, and the Bridge. Please report any suspicious packages, people, or activities to the nearest employee.

Advisory Committees

The District sponsors four advisory committees. Members meet regularly to provide input and express the preferences of fellow passengers to transit managers and staff on an ongoing basis. All meetings are held in person and are open to the public.

Bus Passengers Advisory Committee (BPAC) meets on the third Wednesday evening of every other month with a summer hiatus.

Ferry Passengers Advisory Committee (FPAC) meets late mornings on the second Monday of selected months.

Advisory Committee on Accessibility (ACA) meets quarterly on the third Thursday afternoon of the month.

Pedestrian and Bicycle Advisory Committee (PBAC) meets on the third Wednesday evening of selected months. This committee advises the District on bicycle and pedestrian issues for the Golden Gate Bridge and its approaches, within the District's transit facilities, and on board GGT buses and GGF vessels.

For more information, please email pac@goldengate.org, call toll-free 511 (say "Golden Gate Transit," then "operator"), or visit https://bit.ly/bus-pac and https://bit.ly/ferry-pac.
Applications are accepted on an ongoing basis.

Bikes and Transit

Visit our website to learn about bike loading/unloading, rack rules/limitations and safety tips. Or obtain a copy of our Bike to Transit brochure on our website under "Riding the Bus" then "Bringing your Bike" or e-mail **contact@goldengate.org**.

Customers use bike racks at their own risk. GGT assumes no responsibility for bikes that are lost, stolen, damaged, or left on racks. All Golden Gate buses and ferries accept bikes on a first-come, first-served basis.

Bikes and Golden Gate Ferry

Electric bikes are welcome aboard GGF vessels with the understanding that customers may need to carry their bike up or down a flight of stairs to embark/disembark. Crew members will not be able to help carry bikes. Gas powered bikes are NOT accepted on GGF. Bike racks are available at the San Francisco Ferry Terminal. Larkspur Ferry Terminal provides secure bicycle storage within the paid waiting area. Bikes must be walked on and off the boat. No riding inside the terminal area.

Bikes and Golden Gate Transit Buses

All GGT buses are equipped with bike racks: either a front-mounted rack or an interior underbelly rack. Due to safety and/or operational reasons, underbelly bike racks are not accessible at some stops within San Francisco, which are identified by a sticker at the stop. A complete list of these stops is posted at **goldengate.org/bikes-ggt.**

Electric bikes (e-bikes) are only allowed on GGT buses with **front-mounted bike racks**. E-bike batteries must remain on the bike and can NOT be brought on board the bus. E-bikes cannot weigh more than 55 lbs. GGT cannot guarantee that front-mounted bike racks will be available to transport e-bikes. To find out if a bus with a front-mounted rack will serve your stop, please contact Customer Service at **415/455-2000**. Gaspowered bikes are NOT accepted on GGT.

Single-rider, two-wheel bikes with wheels 20" or larger, including road, hybrid, mountain, and junior/pre-teen bikes, can fit onto the racks. Bikes with tires wider than 3" will not fit on front-mounted bike racks. Bikes with front-mounted baskets, horizontal racks, or front fenders will not fit on either a front-mounted bike rack or an underbelly rack. E-bikes and bikes with rear-mounted baskets, racks, or child seats cannot be accommodated in the underbelly racks, but may fit on the front-loading bike racks as long as the object does not interfere with

the bus operator's view. The driver has discretion to decide whether or not he/she can safely see around any mounted object, and may deny transporting a bike.

Bicycle Rack Locations

GGT provides bicycle racks, free of charge, at the following locations:

Corte Madera	US 101 Southbound Ramp at Tamalpais Drive		
Corte Madera	Tamalpais Drive at Casa Buena Drive		
Fairfax	Sir Francis Drake Boulevard at Marin Street (Manor)		
Greenbrae	Sir Francis Drake Boulevard at La Cuesta Drive		
Ignacio	US 101 Southbound Ramp at Alameda del Prado		
Kentfield	Sir Francis Drake Boulevard at McAllister Avenue		
Larkspur	Magnolia Avenue at Arch Steps (between Madrone Avenue		
	and King Street)		
	US 101 Southbound Ramp at Lucky Drive		
	Magnolia Avenue at Ward Street (northbound)		
	Golden Gate Ferry Terminal, 101 East Sir Francis Drake		
	Blvd*		
	Magnolia Avenue at Bon Air Road (northbound)		
Marinwood	US 101 Southbound Ramp at Miller Creek Rd		
Mill Valley	Mill Valley Depot at Sunnyside Avenue		
Novato	South Novato Boulevard at Diablo Avenue		
	Novato Boulevard at Eucalyptus Avenue		
	US 101 Southbound Ramp at Atherton Avenue		
	US 101 Southbound Ramp at DeLong Avenue		
Petaluma	Copeland Street Transit Mall (8 bicycles)		
	South Petaluma Blvd. at Mountain View (southbound)		
	Fairgrounds Drive at East Washington Street		
Richmond	Cutting Boulevard at South 23rd Street		
Rohnert Park	Rohnert Park Expwy Park and Ride Lot at Hwy 101		
San Francisco	Golden Gate Ferry Terminal (15 bicycles)		
	Golden Gate Bridge Toll Plaza (both directions)		
San Rafael	US 101 Southbound Ramp at Freitas Pkwy		
	San Rafael Transit Center, Hetherton and 3rd		
	Freitas Parkway opposite Del Ganado Road		
Santa Rosa	GGT Terminal at Piner Road		
Sausalito	Bridgeway at Easterby Street		

*The Golden Gate Larkspur Ferry Terminal has racks that hold a total of 140 bikes: 60 bikes outside the paid waiting area and 80 inside the waiting area.

Racks at other locations hold four to six bicycles unless otherwise noted.

Additional bike racks may be available at bus stops not included in this list, but they are not provided by Golden Gate Transit.



Accessible Services

Overview

Golden Gate Transit (GGT) and Golden Gate Ferry (GGF) offer a variety of accessible services. For fares for people with disabilities, see page 7, and for information on Clipper, see page 27.

Golden Gate Transit Accessible Services

All GGT bus service is operated with lift-equipped buses that have a "kneeling feature" for easier boarding. Not all GGT bus stops are accessible to wheelchairs. If you require special assistance, you are encouraged to travel with a companion. GGT provides training in boarding, exiting, and wheelchair securement procedures. For a training appointment, call 415/257-4463 at least two days in advance.

To board the bus with a mobility device, please wait at the front area of the bus stop so the driver knows you would like to board. Before boarding, please have your fare and identification ready. If you cannot reach the farebox or have difficulty handling money, we recommend that you get an RTC Clipper card to pay your fare (see page 27). Clipper card readers are located at the front of the bus. When you board, tell the driver your destination. While on the lift platform, wheelchair brakes should always be locked and chair power turned off. If the operator is unable to secure your wheelchair, you have the option of waiting for the next bus. If your wheelchair is difficult to secure, call 415/455-2000 to request free supplementary straps to attach to your chair. Anyone may transfer from a wheelchair to a passenger seat. This is recommended for threewheeled mobility cart ("mobie") users as these devices are not designed for use as seats in vehicles.

The Department of Transportation (DOT) Americans with Disabilities Act (ADA) regulations in 49 CFR (Code of Federal Regulations) sections 37.167(b) and (c) require that stop announcements must be made on fixed route systems. Therefore, announcements will be made at transfer points with other fixed routes, major intersections, destination points, and intervals along a route to permit individuals with visual impairments or other disabilities to be oriented to their location.

Golden Gate Ferry Accessible Services

All GGF vessels are accessible to passengers using wheelchairs and all have accessible restrooms. When traveling between San Francisco and Sausalito, Tiburon, or Angel Island, wheelchair users do not need to use the wheelchair lift, as interdeck movement is not required to load and unload. However, when traveling between the following locations, wheelchair customers must use the wheelchair lift to load/unload on separate decks. Wheelchair lifts may only be operated by crew members.

Larkspur to San Francisco and Oracle Park: Enter through main ramp and take the lift down one level to exit at Oracle Park or Chase Center.

San Francisco and Oracle Park to Larkspur: Enter on Main Deck and take the lift up one level to exit in Larkspur. The lift can accommodate a wheelchair up to 30" wide by 41" long and a total weight not exceeding 495 lbs.

If you have special mobility needs or requests, please email us at contact@goldengate.org at least two business days before game/event day.

Paratransit Services

Regional paratransit service is provided in compliance with the ADA of 1990 for ADA eligible passengers. This service is operated by Transdev Services as "Marin Access" and is designed to complement GGT's regional, non-commute bus service. This service operates between Marin, Contra Costa, San Francisco, and Sonoma counties within three-quarters of a mile of GGT's Regional bus routes. Transdev Services (Marin Access) also provides local paratransit service within Marin County on behalf of Marin Transit. Fares are charged and reservations are required. For more information or to request a copy of Paratransit Rider's Guide, contact Marin Access (415/454-0902 or 711/TDD) or GGT (415/455-2000), or visit goldengate.org/accessibility. Contact Marin Access Mobility Management Center for transportation information and referral in Marin (415/454-0902).

Bus and Ferry Discounts

Bus Discounts

Clipper provides a 20% discounted fare on Golden Gate Transit (see page 7). Clipper provides a 10% discount for travel solely within Marin County.

Ferry Discounts

Clipper provides a discounted fare on Golden Gate Ferry (see page 7). For information regarding group (20+ passengers) fares and reservations, call 415/455-2000.

Senior, youth, Regional Transit Connection (RTC) Clipper cards, Clipper mobile, and Clipper START always provide the discounted fare.

Seniors (age 65+) with a valid Medicare Card, DMV ID card/license OR senior ID card from another California transit service receive 50% off the adult cash/single ride fare. Clipper passengers receive the discounted fare. Seniors are encouraged to get a Senior Clipper card since it never expires.

Persons with disabilities with DMV Disabled Placard ID, RTC card, Medicare Card, or ID card for persons with disabilities from another transit service, receive 50% off the adult cash fare. Personal service assistants are eligible for 50% off the adult cash fare only when accompanying a person with disabilities who has an attendant logo on his/her RTC Discount Card.

Youths age 5-18 receive a 50% discount off the adult cash/ single ride fare. Children age 4 and under ride free when accompanied by an adult (limit of two children per adult) on all routes.

Proof of ID may be requested for discount fares.

Senior, youth, and RTC Clipper Cards are issued by visiting the Golden Gate Transit Customer Service Center at the San Rafael Transit Center, 850 Tamalpais Ave., Monday -Friday, 7 am to 6 pm (415/455-2000). Youth and senior cards may also be obtained by mail, email, or fax. Find additional inperson locations at clippercard.com or call 877.878.8883.

Clipper START provides a 50% discount on most Golden Gate Transit and Golden Gate Ferry trips for eligible lowincome adults. See fare tables on page 7. To apply, visit clipperstartcard.com, call 855.614.9149, or email help@clipperstartcard.com.

Marin Transit Passes

Passes provide unlimited rides within Marin County for periods of 1 day and 31 days. See table below for prices. Passes are



non-refundable, nontransferable, not Coin Drop exchangeable, and they cannot be used for group travel. Passes may be used on any **Marin Transit** or Golden Gate Transit route, but only for travel entirely within Marin County.

How to use a Marin Transit Pass

The first time you use a 31-day pass, "dip" it in the farebox to activate. For subsequent trips, slide the pass through the diagonal slot at the top right side of the farebox. Purchase Day Passes directly from the bus driver. Don't swipe Day Pass on first ride, but swipe it on subsequent rides. For more instructions, call 511 (say "Golden Gate Transit," then "operator") or visit goldengate.org.

Ways to Purchase Marin Transit Passes Online: marintransit.org.

In Person: GGT Customer Service, 850 Tamalpais Ave (the San Rafael Transit Center on Platform D), San Rafael. Personal checks are not accepted.

U.S. Mail: Send your name, address, phone number and money order (payable to Golden Gate Bridge District) to: GGT Customer Service, 850 Tamalpais Ave., San Rafael, CA 94901.

Telephone: Purchase using VISA, MasterCard, American Express or Discover by calling 415/455-2000.

Note: One-day passes are only sold on board buses.

Marin Transit Passes

	Adult	Youth	Senior/Disabled
1-Day*	\$5.00	\$2.50	\$2.50
31-Day	\$40.00	\$40.00	\$20.00

^{*} Purchase 1-day passes directly from bus driver.

Clipper®

Clipper is a convenient and secure way to pay your fare. Electronic cash ("e-cash") is stored on a smart card or smart phone mobile wallet that a customer touches ("tags") to a reader when getting on and off the bus or ferry. Note that failure to tag off a bus results in the highest fare (from point of origin) being deducted from the account. Clipper customers automatically receive the discounted fare. Transfers are automatically tracked. Special cards are available for youth, seniors, persons with disabilities, and low-income adults, and those cards can be transfered to your mobile wallet. E-cash never expires and if the card is registered, your balance is protected if the card is lost or stolen. One card per passenger per trip (not for group travel). To obtain a card or to learn how to add Clipper to your mobile wallet, visit clippercard.com or call 877.878.8883. Use the Clipper app to manage your account from your phone, view your history, and plan your trip. Download on the App Store or on Google Play.

Transit Benefit Programs

Many Bay Area employers offer employees monthly incentives toward the purchase of bus and ferry fare media (Clipper). Employers can deduct funds from an employee's pretax salary and can also claim a business expense deduction. Purchase restrictions apply. Talk to your employer for information on commuter benefits, such as WageWorks and Commuter Checks.

Transferring from Bus to Ferry

Paying with Clipper

"Tag" (touch) Clipper card or smart phone to the reader when deboarding the bus. Tag the card or phone again when entering the ferry gate; the appropriate discounted fare will be deducted.

Paying with Cash

Deposit full ferry fare in farebox when boarding bus. Ask bus operator for a transbay transfer to the ferry.

Transferring from Ferry to Bus

Paying with Clipper

"Tag" (touch) card or smart phone to the reader on the bus. Your transfer will be applied and the appropriate amount will be subtracted from the card when you tag off at the end of your trip.

Non-Clipper Payment

Customers not using Clipper must pay fare upon boarding the bus.

Transfers Within GGT System

Passengers may transfer between GGT buses or between GGT buses and Golden Gate Ferries with these restrictions:

- 1. Travel must be within the date-time period indicated on the transfer.
- 2. Transfers are issued by farebox only at time fare is paid.

 Advise driver of your destination and intention to transfer to another bus or ferry when boarding. Transfers are based on fare and ultimate destination.
- 3. Transfers can be used to make a round trip within a single county, but cannot be used to make a round trip between counties.
- 4. Transfers are valid two hours from time of issuance for travel within a single county or three hours for intercounty travel. Transfers can be used up to two times.
- 5. A transfer can be used only by the person to whom it is issued.

Clipper customers do not need to obtain a transfer. Transfers are automatically tracked.

Interagency Transfer and Pass Programs

Transfers to/from San Francisco Muni

Transfers are automatically issued to Clipper users only; there are no transfers for cash-paying customers.

Transfers **from** GGF/GGT **to** Muni: \$0.50 fare credit for adults when boarding Muni within 2 hours and paying with ecash; no fare credit for youth/senior/disabled or Muni pass holders

Transfers **from** Muni **to** GGF/GGT: \$0.50 fare credit for adults (\$0.25 for youth/senior/disabled) when boarding GGF/GGT within two hours.

Transfers to/from East Bay Transit Systems

AC Transit accepts GGT transfers from Route 580 for full local fare on the first AC Transit bus boarded in the East Bay. For Clipper customers, GGT accepts AC Transit interagency vouchers for \$2.25 fare credit for adults (\$1.10 for youth/senior/disabled) on Route 580. For cash paying customers, GGT accepts AC Transit interagency vouchers for \$2.50 fare credit

for adults (\$1.25 for youth/senior/disabled) on Route 580. Fare credits are automatically issued to Clipper users.

SolTrans accepts GGT transfers from Route 580 for a \$1.75 fare credit for adults (\$1.50 youths, \$0.85 for senior/ disabled). For Clipper customers, GGT accepts SolTrans transfers for \$2.25 fare credit for adults (\$1.10 youth/senior/ disabled) on Route 580. For cash-paying customers, GGT accepts SolTrans transfers for \$2.50 fare credit for adults (\$1.25 youth/senior/disabled). Fare credits are automatically issued to Clipper users.

	T7 4	D
Holiday Service Calendar	Ferry*	Bus
Indigenous Peoples' Day Mon., Oct. 9, 2023	Mon-Fri	Mon-Fri
Veterans Day (observed) Fri., Nov. 10, 2023	Mon-Fri	Mon-Fri
Thanksgiving Day <i>Thurs., Nov. 23, 2023</i>	No Service	Weekend/Holiday
Friday after Thanksgiving Fri., Nov. 24, 2023	Weekend/Holiday	Weekend/Holiday
Christmas Day Mon., Dec. 25, 2023	No Service	Weekend/Holiday
New Year's Day Mon., Jan. 1, 2024	No Service	Weekend/Holiday
Martin Luther King, Jr. Day Mon., Jan. 15, 2024	Mon-Fri	Mon-Fri
Presidents' Day Mon., Feb. 19, 2024	Weekend/Holiday	Weekend/Holiday
Cesar Chavez Day (observed) Mon., April 1, 2024	Mon-Fri	Mon-Fri
Memorial Day Mon., May 27, 2024	Weekend/Holiday	Weekend/Holiday
Juneteenth Wed., June 19, 2024	Mon-Fri	Mon-Fri
Independence Day Thur., July 4, 2023	Weekend/Holiday	Weekend/Holiday
Labor Day Mon., Sept. 2, 2024	Weekend/Holiday	Weekend/Holiday

^{*}Visit **goldengate.org** for current ferry holiday information.

Visit marintransit.org for Marin Transit holiday schedules. Visit **sonomamarintrain.org** for SMART holiday schedules.

WestCAT accepts GGT transfers from Route 580 for a \$1.00 fare credit for adults and youths (\$0.50 for senior/ disabled) at El Cerrito del Norte BART Station. For Clipper customers, GGT accepts WestCAT transfers for \$2.25 fare credit for adults (\$1.10 youth/senior/disabled). For cash-paying customers, GGT accepts WestCAT transfers at the El Cerrito del Norte BART Station for \$2.50 fare credit for adults (\$1.25 for youth/senior/disabled). Fare credits are automatically issued to Clipper users.

Transfers to/from North Bay Transit Systems

Marin Transit and West Marin Stagecoach accept/issue transfers following the GGT/GGF policies outlined above. Fare credits are automatically issued to Clipper users.

Petaluma Transit and Santa Rosa CityBus accept GGT transfers for full local fare. GGT accepts Petaluma Transit and Santa Rosa CityBus transfers for \$1.50 fare credit for adults (\$0.75 for youth/senior/disabled). Fare credits are automatically issued to Clipper users.

Sonoma County Transit accepts GGT transfers for a \$1.50 fare credit for adults (\$1.25 for youths, \$0.75 for senior/ disabled). GGT accepts SCT transfers for \$1.50 for adults (\$0.75 for youth/senior/disabled). Fare credits are automatically issued to Clipper users.

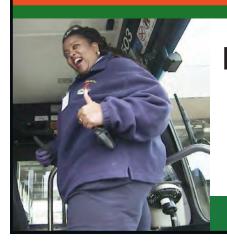
Sonoma-Marin Area Rail Transit (SMART) accepts GGT/GGF transfers for a \$1.50 fare credit for adults (\$1.25 for youths, \$0.75 for senior/disabled). GGT/GGF accepts SMART transfers for \$1.50 for adults (\$0.75 for youth/senior/disabled). Fare credits are only issued when using e-cash value (not passes) on Clipper. No transfer credits are issued when using SMART app tickets (eTickets) or cash.

Other Transit Agency Passes

Golden Gate Transit and Golden Gate Ferry do not accept any pass products from other transit agencies, except for Marin Transit passes (see page 26). Marin Transit passes may be used on any Marin Transit or Golden Gate Transit route, but only for travel entirely within Marin County. Marin County schoolbased Youth Passes and College of Marin Passes are NOT accepted on Golden Gate Transit or Golden Gate Ferry.

IMMEDIATE OPENINGS

Golden Gate Transit Bus Operators



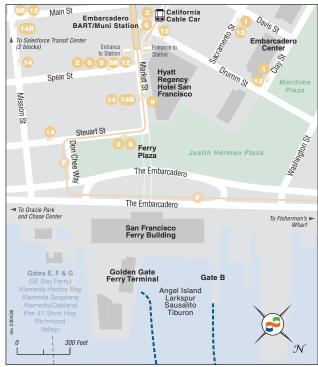
Excellent Salary and Benefits. **Apply Today!**



goldengate.org 415-257-4526

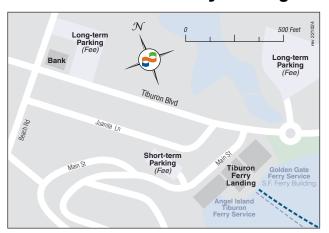


Golden Gate San Francisco Ferry Terminal



Located in San Francisco's Financial District on the Embarcadero at the foot of Market Street behind the Ferry Building. There is no dedicated parking at this location. There are paid public parking lots in the vicinity.

Golden Gate Tiburon Ferry Landing

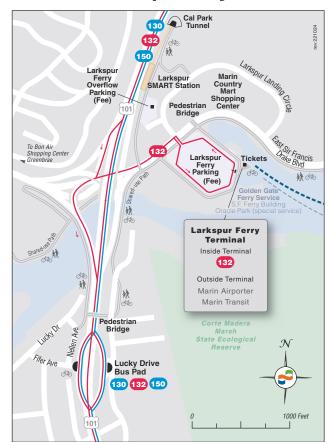


Golden Gate Sausalito Ferry Landing





Golden Gate Larkspur Ferry Terminal

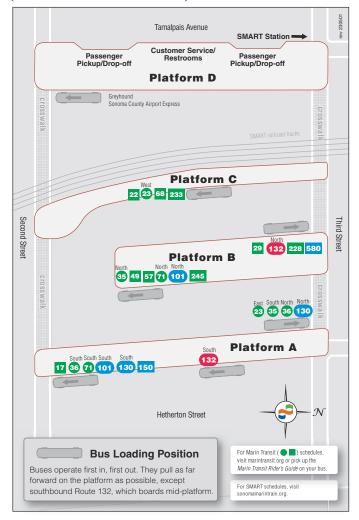


Located in Marin County on East Sir Francis Drake Blvd. just east of U.S. Highway 101. From northbound Highway 101, take the San Anselmo/Richmond Bridge exit and follow the signs to the right toward the Richmond Bridge. This takes you to East Sir Francis Drake Blvd. The ferry terminal is on the right, across from the Marin Country Mart shopping center. From southbound Highway 101, take the Kentfield/Sir Francis Drake Blvd. exit and turn left on East Sir Francis Drake Blvd. The ferry terminal is on the right, across from the Marin Country Mart shopping center.

Terminal parking is limited and is for departing ferry passengers only. Cost is \$2 on weekdays from 5 am - 1 pm, free on weekdays after 1 pm, and free all weekend. Monthly permits are \$20. Visit **goldengate.org** to pay fee or purchase permit. Employer-sponsored benefits (Commuter Check/WageWorks) may be used to pay for permits.

San Rafael Transit Center

(C. Paul Bettini Transit Center)



Located at 850 Tamalpais Avenue (at Third and Hetherton Streets) in San Rafael.

The Golden Gate Customer Service Center (415/455-2000) is located on Platform D and is open M-F, 7 am - 6 pm. It is closed on weekends and some holidays.

Downtown San Francisco

